

March 2009



# PEMBROKE TELEPHONE COMPANY

Volume 9 Issue 2

*A Newsletter For Customers & Employees*

## Georgia Do Not Call List - Protecting Your Privacy



Georgia residential consumers who want to reduce the number of unwanted telemarketing calls from telephone solicitors trying to get you to purchase, rent or invest in property, goods or services are encouraged to register with the free Federal Do Not Call Registry. The Pembroke Telephone Company cannot do the registration for you; you must register yourself.

Consumers are placed on the Georgia Do Not Call List free of charge simply by registering their phone numbers with the Federal Registry. You may register your phone number with the federal list online at [www.donotcall.gov](http://www.donotcall.gov) or by calling toll-free, 1-888-382-1222,

TTY 1-866-290-4236 from the number you wish to register.

While being on the Do Not Call Registry may significantly reduce the number of unwanted solicitations you receive, it will not prevent you from receiving calls from:

- (1) Businesses that have an established relationship with you. An established relationship exists if you have purchased, leased or rented goods or services from the business within 18 months preceding the call, or if you have submitted an application or made an inquiry to the business within the three months preceding the call;
- (2) Recognized charitable or religious organizations; or
- (3) Political pollsters or candidates for public office.

Federal law requires telemarketers to search the Registry every 31 days and synchronize their call lists with the phone numbers that are on the Registry. If you receive telemarketing calls after you have registered your telephone number and it has been in the Registry for 31 days, you can file a complaint at [DONOTCALL.GOV](http://DONOTCALL.GOV) or by calling 1-888-382-1222, TTY 1-866-290-4236. You will have to know the company's name or phone number to file a "do not call" complaint.

## Digital Television Transition

A few weeks ago, the House and Senate voted to delay the DTV transition until June 12, 2009. It was previously scheduled to occur February 17th. However, television stations can complete the transition at any time prior to June 12. Unfortunately, many households that do not subscribe to television services like PAC TV have done nothing to prepare themselves for the changeover. The facts of the transition are simple. As of June 12, 2009, if you HAVE NOT subscribed to a television provider like PAC TV, or made other accommodations such as installing a digital converter box, in most cases you will be unable to watch television. Even if you install a converter box on each of your non-digital televisions you still may be unable to receive a signal depending on your antenna configuration. This transition is government mandated and Pembroke Telephone/PAC TV has no control over the transition terms or timetable. If you are currently a PAC TV subscriber, you are already DTV ready! If not, you need to make some plans right now before it is too late. You can learn more at [www.dtv.gov](http://www.dtv.gov). If you would like to subscribe to PAC TV, just give us a call and we will take care of everything for you. And do not forget you can bundle your PAC TV, PACCESS and telephone services to save even more!

### Dates & Details

April 12, 2009  
Good Friday  
Pembroke Telephone  
offices will be closed.

### Employee Birthdays

Lisa Smith 3/5  
Brent Burke 3/14  
Patricia Bacon 4/1  
Rachel Beckworth 4/6  
Richie Edwards 4/6  
Mark Boatright 4/15  
Tim Hodges 4/17  
Janet Reeves 4/26  
Roddy Canas 4/28

### Contact Us!

Pembroke Telephone  
Company, Inc.  
185 E Bacon St.  
PO Box 10  
Pembroke, GA 31321  
[www.pemtelco.com](http://www.pemtelco.com)

### **Business Office**

Monday-Friday  
8:30 am- 4:30 pm

### **Drive-thru Window**

Monday-Friday  
8:30 am- 5:30 pm  
Closed Weekends  
(912) 653-4389

### **Technical Support**

Monday-Saturday  
7:00 am - 10:00 pm  
Sundays  
8:00 am - 10:00 pm  
(912) 653-4000

### **Ides of March**

Julius Caesar was assassinated on March 15, 44 BC, after declaring himself dictator of Rome, the story of which was famously dramatized by William Shakespeare.

## Pembroke Telephone's Triple Play Bundle!

# 3 Triple Play!

- Talk
- Surf
- Watch

# \$99

Call: **912 • 653 • 4389**

Introductory rate in effect; one year minimum contract required. Includes unlimited local and long distance nationwide calling, PAC TV Choice and 10 Mbps PACCESS Internet access during introductory period; subscriber optionable bundle for remainder of contract period. Early termination and other charges may apply. Other terms and conditions apply to offer; contact Pembroke Telephone Customer Service for further details and availability.



**Pembroke Telephone Company**  
www.pemtelco.com

### Changes to PAC TV Music Channels

In an effort to improve the digital music channels our PAC TV subscribers receive, a major change in the channel line up will occur on April 15th. The channels provided through Music Choice will be revised to provide enhanced listening and to enable future enhancements to the channels. We realize this may be an inconvenience to some of our subscribers and we want to help make this transition as effortless as possible. If you would like a copy of the new channel line up, please call Customer Service at 653-4389 during regular business hours and we will email, fax or mail you a copy of the new line up. If you have questions about how to make changes to your favorite channel set up, please call Technical Support at 653-4000. In late spring, a revised channel card will be provided to all PAC TV subscribers.

### Call 811 Before You Dig!

The Utilities Protection Center of Georgia (UPC), in partnership with the Common Ground Alliance and the Federal Communications Commission (FCC) has a nation-wide, three digit "Call Before You Dig" number, 811. This number provides the ease of three digit dialing to have underground utility facilities located and marked to help prevent injury and damages. This call will start the process of notifying the appropriate utility companies within your area of proposed excavation. These utility companies will send out "locators" or locate technicians to the proposed excavation site to mark underground utility lines. The call and the service is provided free of charge to the caller. Calling 811 also creates a safer working environment for all those at or near the excavation site. Just remember, call 811 BEFORE you dig!

**When's the last time  
a phone number  
changed your life?**

**Georgia Relay**  
Dial 7-1-1

*Georgia Relay is a FREE public service* that connects people who are deaf, hard of hearing or speech disabled and use a TTY (text telephone) or other assistive device with standard phone users, relaying the conversation between both parties. The service can be accessed 24 hours a day, seven days a week, and free equipment is available to those who qualify.

Anyone may initiate a Georgia Relay call, simply by dialing 7-1-1.

So go ahead...change your life—or the life of someone you know—today.

CapTel® now available in Georgia!

Grow your business with Georgia Relay Partner

Join our FREE program for businesses today! Call or visit us online to learn more.

**www.GeorgiaRelay.org | 1-866-694-5824 (Voice/TTY)**