

March 2008



# PEMBROKE TELEPHONE COMPANY

Volume 8 Issue 3

*Monthly Newsletter For Customers & Employees*

## Just what is a FUSC?



Consumers are sometimes confused by the various charges and items on their monthly telephone bills. Some things, like local and long distance charges, are pretty self-explanatory. But other charges, like the Federal Universal Service Charge (FUSC) might make you ask just what is a FUSC? The Federal Communications Commission (FCC), along with state and local governments, mandate certain charges be included on your bill from Pembroke Telephone. Pembroke Telephone has no say in these charges, only that they be included on your bill and be explained from time to time. Here is a brief explanation of some of the mandated charges:

**Federal Universal Service Charge (FUSC).** Funds from the FUSC go into the Universal Service Fund that provides support to promote access to telecommunications services at reasonable rates for those living in rural and high-cost areas, income eligible consumers, rural health care facilities, and schools and libraries. Much of the money paid into this fund comes back to help support our local area.

**LNP End User Charge.** This recovers the costs incurred by Pembroke Telephone to meet its obligation to implement Local Number Portability (LNP). Required by the FCC, LNP is the ability for you to change telecommunications service providers while retaining you existing telephone number. LNP also enables you to make calls to another customer that has changed its telecommunications service provider. This charge will begin on April 1, 2008 and will continue for a five-year period until March 31, 2013.

**Georgia Relay.** The Georgia Relay is funded by a monthly surcharge on residential and business telephone access lines and makes telecommunication simple, dependable and convenient for people who have difficulty using a standard phone. The Georgia Relay makes a difference to thousands throughout our state every day. The Georgia Public Service Commission oversees the Georgia Relay.

**E911 Charge Bryan County.** Mandated locally by Bryan County, the E911 charge helps to support emergency services such as fire and rescue. All funds paid through this fee stay in the local area.

### Dates & Details

#### **St. Patrick's Day Parade in Savannah**

March 14, 2008

#### **First Day of Spring**

March 20, 2008

#### **Good Friday**

March 21, 2008

Pembroke Telephone  
offices will be closed on  
Good Friday.

### Employee Birthdays

Lisa Harris 3/5  
Brent Burke 3/14

### Contact Us!

Pembroke Telephone  
Company, Inc.  
185 E Bacon St.  
PO Box 10  
Pembroke, GA 31321

[www.pemtelco.com](http://www.pemtelco.com)

#### **Business Office**

Monday-Friday  
8:30 am- 4:30 pm

#### **Drive-thru Window**

Monday-Friday  
8:30 am- 5:30 pm

Closed Weekends  
(912) 653-4389

#### **Technical Support**

Monday-Saturday  
7:00 am - 10:00 pm  
Sundays  
8:00 am - 10:00 pm  
(912) 653-4000

## PAC Pro Tip of the Month

Just like your house, your computer needs to be cleaned from time to time. Use a soft cloth to clean monitors and laptop displays. Use cans of "air" to blow dust and debris from keyboards and around air intakes. Keep liquids and crumbs away from keyboards and other computer equipment. All it takes is one cup of coffee to destroy an entire computer. Dirt and debris will cause hard drive failures. Keep your computer clean and dry!

Did you know that the first day of spring is when the *vernal equinox* occurs? This is when the sun sits directly above the equator on its apparent trip northward. As Earth revolves around the sun, the top half, called the Northern Hemisphere, becomes tilted more toward the sun as winter turns to spring. Meanwhile the bottom half, the Southern Hemisphere, becomes tilted more away from the sun. The beginning of spring for us is the beginning of autumn for people in Australia, parts of Africa and South America.

## Relay for a Cure



Local events for the Relay for a Cure will be held April 4 and 5, 2008 at Hendrix Park from 7 pm through 7 am. This year's theme is Holidays for a Cure. The Relay for a Cure, which benefits the

American Cancer Society, brings together more than 3.5 million people nationwide to celebrate the lives of those who have battled cancer, remember loved ones lost to the disease and fight against the disease. Many local businesses and organizations, including Pembroke Telephone, will participate. Last year, more than \$51,000 was raised locally. If you would like to participate, please contact Jenny Miller at 429-4773. Even if you do not wish to participate on a team, you can still make a difference by making a donation. Please be generous to help make a difference in the fight against cancer.



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**Serving Northern Bryan County for more than a century**

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