

GENERAL SUBSCRIBER SERVICES TARIFF

Pembroke Telephone Company, Inc.

Section M  
 Eleventh Revised Contents Sheet 1  
 Cancels Tenth Revised Contents Sheet 1

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Issued: December 22, 2010  
 By: Mary Anna Hite

Effective: December 23, 2010  
 Title: General Manager

GENERAL SUBSCRIBER SERVICES TARIFF

Pembroke Telephone Company, Inc.

Section M  
Second Revised Sheet 1  
Cancels First Revised Sheet 1

M. MISCELLANEOUS SERVICES

M.1 Extension Stations

(O)

Issued: November 15, 1986  
By: Robert Letcher

Effective: January 1, 1987  
Title: General Manager

## M. MISCELLANEOUS SERVICES

## M.2 Suspension of Service (Seasonal Rates)

## M.2.1 General

M.2.1.1 Upon request of a customer having any class of main station service, the service may be temporarily suspended for a minimum period of one month and not to exceed four months. Only one period of suspension is allowed for any twelve-month period.

M.2.1.2 Suspension of service is not applicable to public telephone service or to those customers receiving service at employees' concession rates.

M.2.1.3 Temporary suspension of service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made. A restoration of service charge equal to the service connect charge in Section D.2.2 of this Tariff shall apply for reconnection.

(T)  
|  
(T)

M.2.1.4 Suspension of service will normally apply to all service and equipment of a customer, except in the case of hotel and apartment house service, where partial suspension of service will be provided. Such partial suspension shall apply to those portions of facilities and equipment designated by the subscriber which may be suspended without interference with the remainder of the service, and will be made in accordance with the provisions applicable to full suspension of service.

## M.2.2 Application of Charges

M.2.2.1 The charge for service during the period of suspension is 50 percent of the rate regularly charged for exchange service, including switchboards, extension stations, miscellaneous equipment, extra exchange line mileage, extension line mileage, directory listings and joint user service.

Issued: November 15, 1986  
By: Robert Letcher

Effective: January 1, 1987  
Title: General Manager

M. MISCELLANEOUS SERVICES

M.2 Suspension of Service (Seasonal Rates) (Cont'd)

M.2.2 Application of Charges (Cont'd)

M.2.2.2 In the case of partial suspension, the charge for service during the period of suspension is 50 percent of the rate regularly charged for the facilities and equipment which are suspended.

M.2.2.3 The charge for foreign exchange line mileage is not subject to a reduction in rate and will be charged for at the regular rate during the period of suspension of service.

M.3 Deleted

(D)

Issued: April 24, 1978  
By: Ivey B. Beardslee

Effective: July 1, 1978  
Title: General Manager

## M. MISCELLANEOUS SERVICES

## M.4 Joint User Service

## M.4.1 General

- M.4.1.1 A joint user is defined as a person, firm or corporation whose use of a customer's service is not contemplated under the term of the contract, but who, subject to the consent of the customer, and to the rules and regulations of this Tariff, is privileged to use the customer's service.
- M.4.1.2 Joint users are permitted only in connection with business individual line and private branch exchange service.
- M.4.1.3 Joint user service is furnished only where the joint user is located in the same room as that in which the telephone is to be used is located, or in a room directly connected with and immediately adjacent thereto. Extension stations may be furnished for the use of joint users at the regularly established rates.
- M.4.1.4 Joint user service and any associated equipment or facilities provided in connection thereto shall be furnished only at the request of the customer to the main station or private branch exchange, who shall be responsible for the payment of all charges thereunder.
- M.4.1.5 To facilitate the use of joint user service, a directory listing is included as part of the classification and additional listings may be furnished joint users under the same conditions as applying to regular customers. Listings for joint users must bear the same address and telephone number as the listing of the main station. No separate telephone numbers or other distinctive designation will be provided for the purpose of signaling the user.

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By: Ivey B. Beardslee

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Title: General Manager

M. MISCELLANEOUS SERVICES

M.4 Joint User Service (Cont'd)

M.4.1 General (Cont'd)

M.4.1.6 Initial contract periods for joint user service will be as specified in Section B of this Tariff.

M.4.2 Application of Rates

M.4.2.1 The rate for joint user service is one-half the applicable business line or private branch exchange trunk rate for the exchange from which service is furnished.

M.4.2.2 Charges for joint user service begin on the day the information records are posted and are payable monthly in advance, and thereafter until the contract is terminated at the request of the customer to the main station service.

M.5 Automatic Answering and Recording Service (Obsolete, see Section Z)

(O)

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GENERAL SUBSCRIBER SERVICES TARIFF

Pembroke Telephone Company, Inc.

Section M  
First Revised Sheet 6  
Cancels Original Sheet 6

M. MISCELLANEOUS SERVICES

M.6 Handset Amplifier Volume Control Service (Obsolete, See Section Z) (O)

M.7 Special Billing Numbers

M.7.1 At the request of a subscriber, special billing numbers and/or credit cards may be assigned which are not associated with working telephone numbers. The subscriber requesting special billing numbers or credit cards is subject to the terms and conditions for collection practices specified elsewhere in this Tariff for each number assigned.

M.7.2 Rate per month for special billing number and/or credit cards is \$0.75.

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By: Ivey B. Beardslee

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## M. MISCELLANEOUS SERVICES

- M.8 Custom Calling Features (M)
- M.8.1 **Account Codes** allow the telephone subscriber to classify calls made from the telephone subscriber's phone by entering an account code at the time they are dialed. These codes are then included on the telephone subscriber's telephone bill, allowing the telephone subscriber to identify the person that placed the long distance call. (N)
- M.8.2 **Automatic Callback** enables a telephone subscriber's line to remain open for other incoming calls while Automatic Call Back attempts to make a call for the telephone subscriber. When the call is completed, a ring signals the telephone subscriber to pick up the phone. (M)
- M.8.3 **Automatic Recall** will automatically redial the last incoming call when the telephone subscriber enters \*69 on the telephone.
- M.8.4 **Call Forward Busy** automatically routes a telephone subscriber's calls after a specified time period of rings to another number or to the telephone subscriber's voicemail when the telephone subscriber is already on the telephone.
- M.8.5 **Call Forward Don't Answer** automatically routes a telephone subscriber's unanswered calls after a prespecified time period of rings to another number or to the telephone subscriber's voicemail.
- M.8.6 **Call Forward Remote Activation** enables a telephone subscriber to activate or deactivate Call Forwarding remotely from any line capable of touch tone signaling.
- M.8.7 **Call Forwarding** enables a telephone subscriber to have incoming calls automatically transferred to a different number. If the number to which the calls are forwarded is located outside the telephone subscriber's local calling area, toll charges will apply. (M)
- M.8.8 **Call Hold** allows a telephone subscriber to place a current call on hold (without disconnecting it) and then make a new call. (N)
- M.8.9 **Call Transfer** allows a telephone subscriber to place the current call on hold (without disconnecting it) and then make a new call. The telephone subscriber can then either join the calls together to talk to both callers at the same time, or transfer the first caller to the second caller's phone. (M)
- M.8.10 **Call Waiting** is a special tone that alerts a telephone subscriber to an incoming call when the telephone subscriber is on the phone; the caller hears only a normal ring. The telephone subscriber can then place the current call on temporary hold and answer the new call.
- M.8.11 **Caller ID with Call Waiting** enables the telephone subscriber to view on Caller ID equipment the calling party's directory number or directory name on incoming calls when the telephone subscriber's line is in use.
- M.8.12 **Caller Name & Number Delivery** uses Caller ID equipment in conjunction with a telephone subscriber's telephone to display the name and telephone number associated with all incoming calls. (M)

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## M. MISCELLANEOUS SERVICES

- M.8 Custom Calling Features (continued) (M)
- M.8.13 **Caller Number Delivery** uses Caller ID equipment in conjunction with a telephone subscriber's telephone to display the telephone number associated with all incoming calls.
- M.8.14 **Customer Originated Trace** enables telephone subscribers to initiate an automatic trace of the last call received. The results of the trace are furnished only to legally-constituted authorities upon proper request by the telephone subscriber to the telephone company. (M)
- M.8.15 **Do Not Disturb** ensures that no calls reach a telephone subscriber's telephone. Callers are either rejected after hearing an announcement, forwarded to another destination (if telephone subscriber subscribes to Call Forwarding Don't Answer) or transferred to voicemail if the telephone subscriber has a voicemail service on his/her telephone line. (N)
- M.8.16 **Follow Me Service** allows calls that the telephone subscriber receives to ring multiple phones either in turn or simultaneously, according to the rules that the telephone subscriber defines.
- M.8.17 **Home Intercom** enables a telephone subscriber to reach anyone near an extension phone within a telephone subscriber's home by dialing the telephone subscriber's own home phone number.
- M.8.18 **Hot Line** enables a pre-designated number to be automatically dialed immediately after taking a phone off the hook. (N)
- M.8.19 **Make Busy Key** (applicable with Multiline Hunt Service) causes a station, a group of stations or the whole hunt group to appear busy to incoming calls while not affecting call-originating service. (M)
- M.8.20 **Multiline Hunt Service**
- Regular Hunting provides a sequential hunt over the station in the hunting Multiline Group ending after all stations have been attempted.
  - Circle Hunting provides a sequential hunt over the station in the hunting Multiline Group. When all stations have been attempted, hunt begins again.
  - Uniform Call Distribution equally distributes incoming telephone calls to idle stations in the Multiline Group.
  - Preferential Hunting permits a separate hunting list to be associated with each station in the Multiline Group.
  - Queuing causes an audible tone to be returned to callers when all lines in a Multiline Group are busy.
  - Delay Announcement for Queued Calls causes a single subscriber generated non barge-in announcement to be optionally returned to an incoming caller after call has been queued for a specific period of time. (M)
- M.8.21 **Off Premise Extension** allows one telephone number to be shared by two separate facilities, enabling calls to be received in two locations at the same time. (N)
- M.8.22 **Per-Call Blocking** or **Withhold Number Code** blocks a telephone subscriber's identifying information from persons that telephone subscriber calls on a per call basis. (N)

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## M. MISCELLANEOUS SERVICES

M.8	Custom Calling Features (continued)	(M)
M.8.23	<b>Per-Line Blocking or Present Number Code</b> blocks a telephone subscriber's identifying information from persons called on a per line basis for all calls made from that subscriber's location.	(N)
M.8.24	<b>Priority Call</b> distinguishes calls from certain callers by ringing your phone with a distinctive ringing sound. When configuring this service you define a list of callers who should get distinctive treatment. Calls from callers not in this list ring your phone with the normal ringing sound.	
M.8.25	<b>Reminders</b> allow a telephone subscriber to configure a phone to ring at a certain time (similar to a hotel wake-up call).	(N)
M.8.26	<b>Selective Call Acceptance</b> screens incoming telephone calls against a list of telephone numbers specified by the subscriber and then accepts calls from only those telephone numbers on the list.	(M)
M.8.27	<b>Selective Call Forwarding</b> enables a telephone subscriber to forward callers from a select group of predesignated numbers to another number.	
M.8.28	<b>Selective Call Rejection</b> screens every telephone call against a "do not accept" list of telephone numbers created by the subscriber and rejects those calls on the list.	
M.8.29	<b>Series Completion</b> (applicable with Multiline Hunt Service) allows telephone calls to a busy directory number to be routed to another specified directory number in the same switching office.	(M)
M.8.30	<b>Simultaneous Ring</b> allows calls that the telephone subscriber received to ring multiple phones simultaneously (in addition to the telephone subscriber's own).	(N)
M.8.31	<b>Speed Calling – 8</b> enables the telephone subscriber to program a phone to dial a complete number in response to a one digit code (limit eight telephone numbers).	
M.8.32	<b>Speed Calling – 30</b> enables the telephone subscriber to program a phone to dial a complete number in response to a two digit code (limit 30 telephone numbers).	(N)
M.8.33	<b>Stop Hunt Key</b> (applicable with Multiline Hunt Service) enables hunting to proceed through a Multiline Hunt Group until a station associated with a Stop Hunt Key is reached, whereupon the hunt stops.	(M)
M.8.34	<b>Teen Service</b> enables telephone subscribers to add a second directory number without adding additional line equipment. Distinctive ringing patterns enable telephone subscribers to determine the directory number being called by the ringing pattern.	
M.8.35	<b>Three-Way Calling</b> enables a telephone subscriber to create a conference call with two additional parties.	(M)

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M. MISCELLANEOUS SERVICES

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|--------|--|------------|
| M.8    | Custom Calling Features (continued)  | (M)        |
| M.8.36 | <b>Toll Restrict With Code</b> enables a telephone subscriber to restrict completion of toll calls originating from the subscribers telephone line unless a pre-designated code is used.                       | (N)<br>(N) |
| M.8.37 | <b>Toll Restrict Without Code</b> enables a telephone subscriber to restrict toll calls originating from the subscribers telephone line.   | (M)<br>(M) |
| M.8.38 | <b>Unidentified or Anonymous Call Rejection</b> screens telephone calls where a caller has blocked his/her identity or the origin of the telephone call or where that information has not been made available. | (N)        |
| M.8.39 | <b>Warm Line</b> enables a pre-designated number to be automatically dialed 30 seconds after taking a phone off the hook and taking no additional action.  | (N)        |

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M. MISCELLANEOUS SERVICES

M.8	Custom Calling Features (continued)	(M)
	M.8.40 Regulations and Limitations of Service	
	M.8.40.1 The service is subject to available facilities and limited to central offices specifically equipped to provide such service. Custom Calling Features are applicable only to local calls placed to/from compatible central offices within the same local calling area offering the service.	
	M.8.40.2 Any customer subscribing to Calling Name and Number Delivery will be responsible for the provision of a display device that will be located on the customer's premises.  The installation, repair and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any compatibility of this equipment to perform satisfactorily with the features described herein.	
	M.8.40.3 Operator assisted calls are designated to override the feature calls for emergency purposes.	
	M.8.40.4 Appropriate service order charges apply except during Company designated periods of special promotion.	
	M.8.40.5 Service charges are not applicable when Custom Calling Features are provided at the same time as the business or residence individual line service is established.	
	M.8.40.6 When features are added or rearranged on an existing line, the appropriate service order charges will apply.	(M)

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GENERAL SUBSCRIBER SERVICES TARIFF

Pembroke Telephone Company, Inc.

Section M  
Original Sheet 7.5

M. MISCELLANEOUS SERVICES

M.8	Custom Calling Features (continued)		(M)
M.8.41	Rates and Charges		(N)
M.8.41.1	The following charges are for the features only and are in addition to applicable charges for service.		
M.8.41.2	Calling Feature Rates		
	Account Codes	\$20.00	(N)
	Automatic Callback	\$3.00	(M)
	Automatic Recall	\$3.00	(M)
	Call Forward Busy	\$2.00	(I) (M)
	Call Forward Don't Answer	\$2.00	(I) (M)
	Call Forward Remote Activation	\$3.00	(M)
	Call Forwarding	\$2.00	(I) (M)
	Call Hold	\$1.00	(N)
	Call Transfer	\$2.00	(I) (M)
	Call Waiting	\$2.00	(M)
	Caller ID with Call Waiting	\$7.50	
	Caller Name and Number Delivery	\$6.00	
	Caller Number Delivery	\$4.50	(M)
	Customer Originated Trace	\$8.00	(I) (M)
	Do Not Disturb	\$2.00	(N)
	Follow Me Service	\$3.00	
	Home Intercom	\$2.00	
	Hot Line	\$3.00	(N)
	Make Busy Key	\$1.00	(M)
	Multiline Hunt Service		
	-- Regular Hunting	\$6.00	
	-- Circle Hunting	\$6.00	
	-- Uniform Call	\$6.00	
	-- Preferential Hunting	\$6.00	
	-- Queuing	\$6.00	
	-- Delay Announcement for Queued Calls	\$6.00	(M)
	Off Premise Extension	\$10.00	(N)
	Per-Call Blocking or Withhold Number Code	\$0.00	
	Per-Line Blocking or Present Number Code	\$0.00	
	Priority Call	\$4.00	
	Reminders	\$1.00	(N)
	Selective Call Acceptance	\$3.00	(M)
	Selective Call Forwarding	\$3.00	
	Selective Call Rejection	\$4.00	
	Series Completion	\$6.00	(M)
	Simultaneous Ring	\$3.00	(N)
	Speed Calling – 8	\$1.00	
	Speed Calling – 30	\$2.00	(N)
	Stop Hunt Key	\$1.00	(M)

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M. MISCELLANEOUS SERVICES

M.8	Custom Calling Features (continued)			(M)
	M.8.41	Rates and Charges (continued)		(N)
	M.8.41.1	The following charges are for the features only and are in addition to applicable charges for service. (continued)		
	M.8.41.2	Calling Feature Rates (continued)		(N)
		Calling Feature Rates (continued)		
		Teen Service	\$4.00	(I) (M)
		Three-Way Calling	\$2.00	(I) (M)
		Toll Restrict With Code	\$3.00	(N)
		Toll Restrict Without Code	\$3.00	(I) (M)
		Unidentified or Anonymous Call Rejection	\$2.00	(N)
		Warm Line	\$3.00	(N)

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GENERAL SUBSCRIBER SERVICES TARIFF

Pembroke Telephone Company, Inc.

Section M  
First Revised Explanation Sheet 1  
Cancels Original Explanation Sheet 1

M. MISCELLANEOUS SERVICES

Information previously contained in this section has been moved to section M.8

(N)  
(D)

(D)

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GENERAL SUBSCRIBER SERVICES TARIFF

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Section M  
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Cancels First Revised Explanation Sheet 2

M. MISCELLANEOUS SERVICES

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(N)  
(D)

(D)

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GENERAL SUBSCRIBER SERVICES TARIFF

Pembroke Telephone Company, Inc.

Section M  
First Revised Sheet 8  
Cancels Original Sheet 8

M. MISCELLANEOUS SERVICES

M.9 Automatic Dialing and Announcing Devices

M.9.1 General (T)

M.9.1.1 Pursuant to requirements of Georgia Code Section 46-5-23 subscribers who wish to use Automatic Dialing and Announcing Devices (ADAD) must first obtain a permit from the Georgia Public Service Commission using a form prescribed by the Commission and shall pay a fee as prescribed by the Commission for such permit. Permits shall be renewed biennially as prescribed by the Commission and upon payment of a renewal fee. (T)

M.9.1.2 Subscribers using ADAD's must do so under the following conditions: (T)

A. No numbers will be called in sequential or random fashion. Sequentially placed calls refer to those calls automatically dialed by successively increasing or decreasing integers, or similar methods. Randomly placed calls refer to those calls automatically dialed to a telephone number where no prior relationship exists between the calling and the called party. (T)

B. The equipment shall be programmed or utilized in such a manner as to automatically disconnect a called party's line not later than ten seconds after the called party fails to give consent for playing a recorded message or hangs up. (T)

C. Within 25 seconds after the called party answers and at the conclusion of the call, the name and telephone number of the individual or firm making or paying for the call, including but not limited to the name of the individual or firm on whose behalf the call is made, must be clearly stated. (T)

D. The telephone number given the called party to contact must be one which during normal hours must be promptly answered in person by a person who is an agent of the person on whose behalf the calls are made and who is willing and able to provide information on the call. (T)

E. No calls will be placed to organizations providing emergency services, including but not limited to hospitals, nursing homes, fire departments, and law enforcement agencies. (T)

F. No calls will be placed between the hours of 9:00 PM and 8:00 AM. (T)

G. No calls will be placed to persons or firms whose telephone numbers have been omitted from Company Directories, at the request of such persons or firms. (T)

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## M. MISCELLANEOUS SERVICES

## M.9 Automatic Dialing and Announcing Devices (Cont'd)

## M.9.1 General (Cont'd)

M.9.1.2 Subscribers using ADAD's must do so under the following conditions: (Cont'd) (T)

H. Equipment used to place such calls shall be equipped with an automatic clock and calendar device which will operate, even in the event of power failure, to prevent unattended operation in violation of the time limitations set forth herein. (T)

I. The Company is under no obligation to provide lists of customer telephone numbers, or any directory information other than that contained in normally published and distributed directories for public use. (T)

M.9.1.3 Any person wishing to receive telephone calls through the use of ADAD equipment shall give his or her written permission to the person using, employing or directing another person to use, or contracting for the use of such ADAD equipment. (T)

M.9.1.4 A person may give consent to a call made with ADAD equipment when a live operator introduces the call and states an intent to play a recorded message. This consent applies only to one particular call and shall not constitute prior consent to receive further calls through the use of such ADAD equipment. (T)

M.9.1.5 This consent will be valid for two years from the date on which it is executed unless sooner withdrawn. A record of such written consent must be maintained by the person to whom consent is given, and made available to the Commission or its authorized representative during normal business hours and following reasonable notice. This consent may be withdrawn fifteen days following receipt of the letter of withdrawal. (T)

M.9.1.6 The consent provisions contained in paragraphs M.9.1.3, M.9.1.4, and M.9.1.5 will not apply when: (T)

A. Calls are made with ADAD equipment by a nonprofit organization, or by an individual using such calls other than for commercial profit-making purposes, and the calls do not involve the advertisement or offering for sale, lease, or rental of goods, services, or property. (T)

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M. MISCELLANEOUS SERVICES

M.9 Automatic Dialing and Announcing Devices (Cont'd)

M.9.1 General (Cont'd)

M.9.1.7 The consent provisions contained in paragraphs M.9.1.3, M.9.1.4, and M.9.1.5 will not apply when: (Cont'd) (T)

B. Calls made with ADAD equipment related to payment for, service of, or warranty coverage of previously ordered or purchased goods or services; or (T)

C. Calls made with ADAD equipment relate to collection of lawful debts. (T)

M.9.1.8 Any subscriber who operates or uses Automatic Dialing and Announcing Devices who does so in violation of the provisions set forth preceding will be subject to disconnection of telephone service if the violation does not cease within 10 days from the date of notification to that person. The date of notification shall be the date a certified letter is mailed by the Company notifying the subscriber of the violation, with a copy to the Georgia Public Service Commission. (T)

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## M. MISCELLANEOUS SERVICES

## M.10 Customized Code Restrictions (CCR)

## M.10.1 General

- M.10.1.1 Customized Code Restrictions (CCR) will provide a choice of code restriction options for selected outgoing calls. Each option will permit local calls, except 1+ and 0+ intra-county calls which are restricted in options #2 and #3. (T)
- M.10.1.2 Customized Code Restrictions will be available to basic exchange customers with Individual Line Residence Service, Business Service or PBX Trunks. (T)
- M.10.1.3 Subscribers dialing restricted codes in the CCR Dialing Plan will be sent to an appropriate recorded announcement. (T)
- M.10.1.4 The Company shall not be liable to any person for damages of any nature or kind arising out of, resulting from, or in connection with the provision of Customized Code Restriction offered herein, including, without limitation the inability of the station use to access the operator for any purpose and any of the other restricted codes specified in the dialing plan options listed below. (T)

## M.10.2 Customized Code Restrictions Options

- M.10.2.1 Option Number One (T)  
Restricted Codes  
1+900  
1+976
- M.10.2.2 Option Number Two (T)  
Restricted Codes  
Operator 0-  
Operator 0+
- M.10.2.3 Option Number Three (T)  
Restricted Codes  
Operator 0-  
Operator 0+  
DDD 1+
- M.10.2.4 Option Number Four (T)  
All other types of restrictions

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M. MISCELLANEOUS SERVICES

M.10 Customized Code Restrictions (CCR) (Cont'd)

M.10.3 Rates and Charges

The following rates and charges are for Customized Code Restrictions only and are in addition to the monthly rates and nonrecurring charges for exchange access lines and other services or equipment with which they are associated.

M.10.3.1	Option Number One:	<u>Nonrecurring</u> \$5.00	(T)
Service charges will not be applicable to Option Number One. The nonrecurring charge will not be applicable to customers who subscribe (1) when the service is offered at the time of their application for new exchange service, (2) within 90 days after central office conversions which make Customized Code Restrictions service available for the first time, (3) within 90 days of the effective date of this tariff.			
M.10.3.2	Option Number Two:	\$5.00	(T)
M.10.3.3	Option Number Three:	\$5.00	(T)
M.10.3.4	Option Number Four:	\$5.00	(T)

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M. MISCELLANEOUS SERVICES

M.11 Deleted

M.11.1 Deleted

M.11.1.1 Deleted

M.11.1.2 Deleted

M.11.1.3 Deleted

(D)

(D)

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## M. MISCELLANEOUS SERVICES

Information previously contained in section M.12 has been moved to section M.8

(N)

## M.12 Optional Service

## M.12.1 PTC Emergency Land Line (PELL)

- A. PELL is available to residential and business customers in all exchanges within the Company where technically available.
- B. PELL provides a subscriber a one-party line with certain limitations. Specifically, PELL restricts all outgoing telephone calls except for calls to local emergency services (911) and to the Company business office to report any troubles on the PELL line (611). No other outbound calls will be allowed.
- C. PELL allows unlimited incoming calls and can be used with any Customer Calling Features offered by the Company to which the subscriber separately subscribes.
- D. This service may be discontinued at any time, as deemed appropriate by the Company. In the event of such discontinuance, existing customers will be notified by the Company and provided with ample opportunity to migrate to alternative arrangements.
- E. PELL is available only when purchased as part of a bundle that must include any level of PAC TV video service and/or PACCESS broadband Internet access with a minimum speed threshold to be determined by the Company based on available facilities.
- F. This service will not be provided in conjunction with Foreign Exchange or Foreign Central Office service.
- G. Service will be billed on a flat monthly rate basis. Inbound calls to the PELL line will be without charge to the subscriber. The monthly recurring fee for PELL is \$5.00.
- H. Rates for PELL are in addition to E911, TDD, taxes and federal access charge fees that are provided for in Company Tariffs and rate sheets.
- I. No presubscribed interexchange carrier selection is permitted with PELL.
- J. Third Party billing is not permitted with PELL.
- K. PELL subscribers will be provided a white page listing in the Company Directory. Charges for non-published or unlisted numbers will apply in accordance with Section F of this tariff.

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GENERAL SUBSCRIBER SERVICES TARIFF

Pembroke Telephone Company, Inc.

Section M  
Third Revised Sheet 15  
Cancels Second Revised Sheet 15

M. MISCELLANEOUS SERVICES

Information previously contained in section M.12 has been moved to section M.8

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## M. MISCELLANEOUS SERVICES

## M.13 Advanced Digital Services Basic Rate Interface (BRI)

## M.13.1 General (T)

M.13.1.1 Advanced Digital Services are a public network-based set of communications services that make it possible to send, receive, and modify information using regular telephone lines. These services are based on the national Integrated Services Digital Network (ISDN) standards. ISDN provides end-to-end digital communications and gives the ability to transmit data and voice over the same telephone line simultaneously (a user can send information from a personal computer and talk to the person on the other end of the line at the same time). This functionality is provided via channelized transport facilities. The ISDN architecture consists of digital central office switching systems which connect Basic Rate Interface (BRI) lines to customers' premises. (T)

M.13.1.2 Advanced Digital Services BRI is an optional service arrangement that can be used in conjunction with a customer's residential service, individual business line or Centrex service. It uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital line. Under various optional arrangements, BRI provides the customer with access to Circuit Switched Voice Services, Circuit Switched Data Services and packet Switched Data Services. (T)

M.13.1.3 An Advanced Digital Services BRI arrangement obtains its capabilities from an ISDN-capable, Telephone Company central office switch. The BRI ISDN arrangement provides two communications channels (but using only one physical line) between a telephone (or computer, fax machine or other equipment) and the digital central office. These channels are called Bearer, or B Channels. Another channel, called the Delta or D Channel, is used for signaling purposes and in some applications can be used for low speed packet data communications. The complete BRI ISDN line is known as 2B+D. (T)

A. B Channel - The B Channel is a bi-direction synchronous channel capable of supporting digital transmission speeds of 64 kilobytes per second (Kbps). Each B Channel may be configured in one of the following ways:

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## M. MISCELLANEOUS SERVICES

## M.13 Advanced Digital Services Basic Rate Interface (BRI) (Cont'd)

## M.13.1 General (Cont'd)

(T)

## M.13.1.3 (Cont'd)

- (1) Circuit Switched Voice – Allows the user to originate and receive only voice calls over a single circuit switched B Channel.
- (2) Circuit Switched Data – Allows the user to originate and receive only data calls over a single circuit switched B Channel.
- (3) Alternate Circuit Switched Voice/Data – Allows the user to originate and receive either voice calls or data calls over a single circuit switch B Channel, but not simultaneously.
- (4) B Channel Packet Switched Data Service – Allows the user to originate and receive X.25 packet data calls on the B Channel.

B. D Channel – The D Channel is a 16 Kbps digital signaling channel that carries signaling and control for the B Channels. The D Channel may optionally be used to transmit X.25 packet data at a maximum transmission throughput of 9.6 Kbps.

M.13.1.4 All Advanced Digital Services lines consist of central office facilities (including outside plant facilities) extended from the Telephone Company's switching equipment to the customer's demarcation point.

(T)

## M.13.1.5 Directory Numbers

(T)

- A. Primary Directory Number – Each Advanced Digital Services Line includes a single primary telephone directory number. On a given 2B+D Advanced Digital Services line, calls are routed to the appropriate terminal device (voice telephone, computer/data terminal or packet device) based on the type of call (voice, data or packet) presented to the Advanced Digital Services line.
- B. Secondary Directory Numbers – An Advanced Digital Services line may have additional telephone directory numbers. The additional telephone number(s) may originate or receive calls independent of the user's primary Directory Number; however, each Channel is allowed only one simultaneous circuit connection at a time.

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## M. MISCELLANEOUS SERVICES

## M.13 Advanced Digital Services Basic Rate Interface (BRI) (Cont'd)

## M.13.2 Circuit Switching Service Descriptions (T)

Circuit Switching is a switching arrangement in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of channels is dedicated to a given call. Circuit Switched Service provides the ability to originate and receive circuit switched voice and/or data calls over a 64 Kbps B Channel. The customer may choose among the following Circuit Switched features based upon application needs:

M.13.2.1 Clear Channel Capability - A characteristic of the transmission paths on the B Channels that allows the full bandwidth of 64 Kbps to be available to the customer. It is also possible to bridge two B channels together to achieve data transmission speeds of 128 Kbps. However, ISDN interconnection to or through non-ISDN equipped central offices will potentially be subjected to analog transmission or sub-rated to 56 Kbps. (T)

M.13.2.2 Additional Call Offering - This feature allows the user to be notified of an additional call when the telephone set is busy. Similar to conventional Call Waiting, multiple incoming calls to a directory number or secondary telephone number (if purchased) can be terminated to the telephone. (T)

M.13.2.3 Multiline Hunt Service - This feature allows incoming calls to a busy directory number to search through a predetermined list of directory numbers. This may be another Advanced Digital Services directory number on the same (or a different) B Channel or (for voice calls) an analog line. The hunting arrangement may be series completion, linear or circular. (T)

M.13.2.4 Call Pick-Up - This feature allows the user to dial a special code (or depress a feature button) to answer calls directed to other stations. (T)

M.13.2.5 Custom Calling Services - Applicable Custom Calling Services (except for those superseded by Advanced Digital Services counterparts) are available at rates and charges specified in the Custom Calling Services section of the Company's tariff. The following Custom Calling features found specifically in this tariff will be charged at rates shown on the Advanced Digital Services Rate Schedule. (T)

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## M. MISCELLANEOUS SERVICES

## M.13 Advanced Digital Services Basic Rate Interface (BRI) (Cont'd)

## M.13.2 Circuit Switching Service Descriptions (T)

## M.13.2.5 Custom Calling Services (Cont'd) (T)

- A. Call Hold - This feature allows the user to place a call on hold by pressing the appropriate button on the telephone set.
- B. Three-Way Calling - This feature allows the user to add a third party to an existing voice call and thus enables a conference between parties at multiple locations. The user may also disconnect the last party added by depressing the appropriate button on the telephone set. The Additional Call Offering feature or Additional Call Appearances feature is a prerequisite.
- C. Call Transfer - This feature allows the user to transfer a voice call to another directory number. The Additional Call Offering feature or Additional Call Appearances feature is a prerequisite.
- D. Conference Calling - Six-Way Station Controlled - This feature allows the user to set up a conference call for up to 6 parties (including the originator of the call). The Additional Call Offering feature or Additional Call Appearances feature is a prerequisite.
- E. Call Forwarding - This feature allows calls to be redirected from one station to another station. When Call Forwarding is activated, the telephone set provides a visual indication to the user.

M.13.2.6 CLASS Services - CLASS Services are available at rates and charges specified in the CLASS Services section of the Company's tariff. The following CLASS Service features are included specifically in this Advanced Digital Services tariff and will be charged at rates shown in this tariff. (T)

- A. Automatic Callback/Monitoring - Also called Repeat Dialing, this feature extends the concept of the Automatic Callback feature to calls originated at Advanced Digital Services lines. When the calling party encounters a busy condition with the called party, the calling party can request that the switch monitor the called party. When the called party is no longer busy, the switch will notify the calling party of this condition. The calling party may then respond to instructions on the display of the telephone set to complete the call.

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## M. MISCELLANEOUS SERVICES

## M.13 Advanced Digital Services Basic Rate Interface (BRI) (Cont'd)

## M.13.2 Circuit Switching Service Descriptions (T)

## M.13.2.6 CLASS Services (Cont'd) (T)

B. Caller ID - Number - This feature allows the calling party's directory number to be displayed on a properly equipped telephone set.

C. Caller ID - Name - This feature (where available) allows the listed name of the calling party (along with the caller's number) to be displayed on a properly equipped telephone set.

M.13.2.7 Centrex Features - Applicable Centrex features (except for those superseded by Advanced Digital Services counterparts) are available at rates and charges specified in the Centrex section of the Company's tariff. (T)

M.13.2.8 Electronic Key Telephone Service (EKTS) - Electronic Key Telephone Service is a central office based key system implementation that requires no switching equipment on the customer's premises. EKTS provides the customer with the ability to access the following features (where available). (T)

A. Multiple Appearances Directory Numbers - This feature allows a directory number(s) from one EKTS set to appear on the EKTS sets of other users.

B. Additional Call Appearances - This feature allows the same directory number to appear more than once (by assigning the directory number to additional buttons) on a customer's telephone set, allowing the capability of multiple incoming or outgoing calls associated with that directory number. For EKTS users, this feature provides the same functionality as Additional Call Offering (or analog Call Waiting).

C. Analog Line Appearances - This feature allows analog users' directory numbers to appear on an EKTS set, thereby allowing the EKTS user to provide call coverage for analog users. It may limit the use of other features and/or functionality on analog lines.

D. Bridging - This feature allows more than one EKTS set in the Multiple Appearance Directory Number group to be active on the same call simultaneously.

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## M. MISCELLANEOUS SERVICES

## M.13 Advanced Digital Services Basic Rate Interface (BRI) (Cont'd)

## M.13.2 Circuit Switching Service Descriptions (T)

## M.13.2.8 Electronic Key Telephone Service (EKTS) (Cont'd) (T)

- E. Automatic Bridged Call Exclusion (Privacy on Answer) - This feature allows only one user to answer an incoming call, thereby preventing bridging on incoming calls. On a call by call basis, this feature can be disabled via Privacy (Manual Exclusion) to allow bridging to occur.
- F. Privacy (Manual Exclusion) - This feature allows the user to press a feature button which will restrict other stations from bridging onto an existing call that is active at that station or picking up an existing call on hold. A user who has the Automatic Bridged Call Exclusion feature can press the Privacy button to disable Automatic Bridged Call Exclusion and thereby allow bridging to occur on a given call.
- G. Intercom Calling - This feature allows for EKTS station-to-station calls. Intercom calls can be made by pressing an intercom button and dialing one or two digits.
- H. Display Capability - This feature allows an appropriately equipped telephone set to display a variety of information. For example, when idle, the time and date is displayed. When the user is making a call, call progress information is displayed. The following information is also provided:
- (1) Caller ID - As described under CLASS Services in this tariff, Caller-ID Number is provided. Caller-ID Name is also displayed if subscribed to.
  - (2) Caller Number Display - This feature displays the called number (dialed digits) on the telephone set when an outgoing call is made.
  - (3) Calling Reason Display - This feature provides a display of the directory number from which a call was redirected (via Call Forwarding features) along with the reason (type of Call Forwarding) for the call being redirected.

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## M. MISCELLANEOUS SERVICES

## M.13 Advanced Digital Services Basic Rate Interface (BRI) (Cont'd)

## M.13.2 Circuit Switching Service Descriptions (T)

## M.13.2.8 Electronic Key Telephone Service (EKTS) (Cont'd) (T)

(4) Message Waiting Indication - For users who also subscribe to Voice Mail Service, this feature provides a visual message waiting indicator (via a lamp/feature button or a message on the telephone set ) to indicate that the user has received a voice message.

I. Feature Function Buttons - This feature gives the user the ability to assign features to specific buttons on the EKTS set. When depressed, the button will activate the assigned feature.

J. Ringling Options - This feature is used with Multiple Appearance Directory Number Arrangements and allows the EKTS set to apply abbreviated ringing (ringing is turned off after a specified period of time), delayed ringing (ringing is turned on after a specified period of time), immediate ringing, no ringing, or normal ringing. On a per EKTS user basis, each directory number may have a different ringing option.

## M.1.3.3 Packet Switched Data Service (T)

Packet Switching is a technique in which packets of data are individually addressed and combined on a transmission path with other addressed packets. Packet Switched Data Service provides the ability to originate and receive X.25 packet data calls. X.25 is the Consultative Committee on International Telephone and Telegraph's (CCITT) recommended and internationally accepted standard for connecting data terminals to packet switched networks.

D-Channel Packet - This service provides packet data on the D Channel at a maximum transmission throughput of 64 Kbps per logical channel.

B-Channel Packet - This service provides packet data on the B Channel at a maximum transmission throughput of 64 Kbps per logical channel.

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## M. MISCELLANEOUS SERVICES

## M.13 Advanced Digital Service Basic Rate Interface (BRI) (Cont'd)

## M.13.3 Packet Switched Data Service (Cont'd) (T)

## M.13.3.1 Features (T)

The customer may choose among the following Packet Switched features based upon application needs:

- A. Hunt Groups - An arrangement that allows an incoming call to a busy packet directory number to search through a predetermined list of packet directory numbers in search of a logical channel to complete the call. The hunting arrangement may be series completion, linear, or circular. (T)
- B. X.25 Data Services (T)
1. Logical Channels - An arrangement that is a virtual circuit, offering multiple logical connections at the packet level of X.25. Logical Channels allow multiple packet calls (or virtual calls) to be active simultaneously on a single D Channel or B Channel. (T)
  2. DTE Support Feature - The Data Terminal Equipment Support (DTE) Feature allows the network to prevent any network-to-user signaling on a virtual circuit associated with a directory number that is not included in the X.25 version. Virtual circuit communication is allowed between the subscriber's equipment and remote customer equipment that conforms to the X.25 version. This feature is available on a per directory number basis. (T)
  3. RPOA Selection - The Recognized Private Operating Agency (RPOA) arrangement allows the user to specify an Inter-Exchange Carrier or transit network for inter-network calls on a per call basis. (T)
  4. Octet Alignment Checking Disable Feature - This arrangement enables the user to send any number of bits in a user data field and disables the normal requirement that the number of bits be an integral number of octets. (T)
  5. Incoming/Outgoing Calls Barred - This arrangement can either be used to prohibit a data terminal from receiving an incoming call or from originating outgoing calls. (T)

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## M. MISCELLANEOUS SERVICES

## M.13 Advanced Digital Services Basic Rate Interface (BRI) (Cont'd)

## M.13.3 Packet Switched Data Service (Cont'd) (T)

## M.13.3.1 Features (cont'd) (T)

B. X.25 Data Services (Cont'd) (T)

6. Default Information Rate Assignment Feature - This arrangement allows the user to subscribe to a default information rate for each direction of communication for a virtual call. (T)
7. Non-Standard Default Packet Sizes Feature - This arrangement allows the user to subscribe to a larger maximum packet size for each direction of communication than the default 128 octets normally provides. To have this arrangement, the user must also have the Flow Control Parameter Negotiation Feature. (T)
8. Flow Control Parameter Negotiation Feature - This arrangement permits the negotiation on a per call basis of the flow control parameters and automatically negotiates the maximum packet size and window size for each direction of data transmission. (T)
9. Throughput Class Negotiation - An arrangement allows the user to request specific throughput classes (bits/second) in the call request packet for each direction of data transfer associated with a virtual cell. (T)
10. Transit Delay Feature - This arrangement that allows the user to indicate a desired maximum transit delay in the call request packet on a per call basis. (T)
11. Non-Standard Default Window Size - An arrangement that allows the selection of the default window size of 1 through 7, instead of the standard window size of 2. To have this arrangement, the user must also have the Flow Control Parameter Negotiation Feature. (T)
12. Reverse Charging - An arrangement that allows the user to assign billing charges to the called data telephone number on a per-call basis. (T)
13. Reverse Charging acceptance - An arrangement that authorizes the terminating directory number to accept usage and holding time charges from the originating directory number. (T)

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M.13 Advanced Digital Services basic Rate Interface (BRI) (Cont'd)

M.13.3 Package Switched Data Service (Cont'd) (T)

M.13.3.1 Features (Cont'd) (T)

B. X.25 Data Services (Cont'd) (T)

14. Local Charging Prevention - An arrangement that prevents packet-switched calls from being charged to the user. Under this arrangement, a user's outgoing packet calls would be reverse charged. All incoming calls signaling reverse charging would be blocked. (T)

15. Fast Select - An arrangement that allows a sending data terminal to forward up to 128 bytes of data along with the call setup and clearing packets. (T)

16. Fast Select Acceptance - An arrangement that allows the switch to transmit incoming call packets with the Fast Select facility to a destination terminal that has this feature. (T)

C. Closed User Groups - An arrangement that limits communications to members within a designated sub-network of packet switching data users. The Closed User Group feature is established on a per line basis. Each data terminal in a Closed User Group can be arranged in one of the following modes: (T)

1. Closed User Group with Outgoing Access - The data terminal makes outgoing calls only. (T)

2. Closed User Group with Incoming Access - The data terminal receives incoming calls only. (T)

3. Incoming Calls Barred Within a Closed User Group - The data terminal makes outgoing calls only to the data terminal in the Closed User Group with which it is associated. (T)

4. Outgoing Calls Barred Within a Closed User Group - The data terminal receives incoming calls only to the data terminals in the Closed User Group with which it is associated. (T)

5. Unrestricted Access - The data terminal receives and makes both incoming and outgoing calls. (T)

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M. MISCELLANEOUS SERVICES

M.13 Advanced Digital Services Basic Rate Interface (BRI) (Cont'd)

M.13.4 Transmission Specifications (T)

M.13.4.1 The standard transmission parameters for an Advanced Digital Services line utilizing an ISDN Basic Rate Interface (BRI) consist of a maximum of 38.5db loop loss at a 40Kz test tone terminated into a 135 ohm impedance. The 38.5db loss includes all central office facilities, outside plant facilities and inside wiring. (T)

M.13.4.2 Customer Premises Equipment and Facilities: (T)

Compatible customer premises equipment is required to utilize Advanced Digital Services. All equipment used to interface with these services is required to conform with National ISDN guidelines as referenced in the following Bellcore specifications:

<u>Document Number</u>	<u>Description</u>
SR-NWT-002661	National ISDN Generic Guidelines for ISDN Terminal Equipment on Basic Rate Interface
SR-NWT-001953	Generic Guidelines for ISDN Terminal Equipment on Basic Access Interfaces

The Telephone Company shall not be responsible if changes in any of the equipment, operations, or procedures of the Company utilized in the provisioning of Advanced Digital Services render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.

M.13.5 Regulations and Conditions (T)

M.13.5.1 Unless specifically exempted, Advanced Digital Services shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in the general tariff. (T)

M.13.5.2 Advanced Digital Services are provided at the option of the Company. These services are furnished subject to central office switching capacity, capability, and the availability of outside plant facilities. (T)

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## M. MISCELLANEOUS SERVICES

## M.13 Advanced Digital Services Basic Rate Interface (BRI) (Cont'd)

## M.13.5 Regulations and Conditions (Cont'd)

(T)

## M.13.5.2 (Cont'd)

(T)

A. The availability, functionality and capabilities of Advanced Digital Services may vary, or may not be available, dependent upon type of serving central office switch, related software controlling that switch, and associated outside plant.

1. Where facilities are not available, or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditure, or to contract for services beyond the normal service term, or both.

2. Distance Extension Service: Advanced Digital Services may be provided to a customer's location served beyond the normal transmission range of the serving central office. In such cases, in addition to the charges and rates for Advanced Digital Services, Distance Extension Service rates and charges are applicable. These rates and charges will be determined on an individual case basis.

## M.13.5.3 Payment for Service

(T)

A. The minimum charge period for services provided under this tariff is for one month.

B. The customer may choose to pay for the service on a month-to-month basis or under a service contract plan. A month-to-month customer may, at any time, convert to a service contract plan.

C. The monthly rate for customers choosing the service period plan is guaranteed against Telephone Company initiated changes during the selected service contract period.

D. Subsequent additions will be rated under a new contract or added to an existing contract, based upon the remaining period of the initial contract.

E. Suspension of service is not allowed.

F. Contract Renewals and Termination Liabilities

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## M. MISCELLANEOUS SERVICES

## M.13 Advanced Digital Services Basic Rate Interface (BRI) Cont'd)

## M.13.5 Regulations and Conditions (Cont'd)

(T)

## M.13.5.3 Payment for Service (Cont'd)

(T)

## F. (Cont'd)

(T)

1. At any time during their contract period customers may change to a new Advanced Digital services contract, provided the new contract is for a term equal to or greater than the time period remaining on their current contract. The new contract comes effective upon execution.
2. If the service is canceled by the customer after installation of the service, but prior to the completion of the service period, the customer shall be obligated to pay a termination liability charge. The charge is calculated by multiplying the monthly rate by the remaining months in the contract period times fifty percent. These charges shall be due and payable in their entirety immediately upon such termination.

M.13.5.4 At the Telephone Company's discretion, the following nonrecurring service establishment charges may be reduced or waived during promotional campaigns and/or as part of customer negotiations:

(T)

A. Nonrecurring per B Channel and/or per D Channel service establishment charge.

(T)

B. Nonrecurring EKTS service establishment charges.

## M.13.5.5 Directory Listings

(T)

One directory listing is provided without charge for each Advanced Digital Services customer. For Centrex customers, one directory listing (either an analog or Advanced Digital Services number) is provided per Centrex system. Additional listings may be provided as specified for Additional Listing Service in the Directory Listings section of the Telephone Company's tariff.

## M.13.5.6 Billable Call Treatment

(T)

A. Normal toll charges shall apply to calls that are made outside of the Local Service Area.

B. For Centrex users, Intercom calls between lines in a Centrex group are not subject to usage charges.

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## M. MISCELLANEOUS SERVICES

## M.13 Advanced Digital Services Basic Rate Interface (BRI) (Cont'd)

## M.13.5 Regulations and Conditions (Cont'd)

(T)

## M.13.5.6 Billable Call Treatment (Cont'd)

(T)

- C. Advanced Digital Services customers who use the Call Forwarding or Call Transfer Features are responsible for the payment of any applicable charges for each billable call connected via these features over the public network. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.

## M.13.5.7 Customer Premises Equipment

(T)

- A. This tariff for Advanced Digital Services does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate tariff, sold or leased separately by the Telephone Company (under a separate contract), or may be provided by the customer.
- B. The customer is responsible for providing the power required for any and all customer premises equipment connected to an Advanced Digital Services line.

## M.13.5.8 Central Office Overlay Arrangements

(T)

Advanced Digital Services are available only from central offices which have the necessary facilities to provide standard National ISDN. In the event that a customer is served from a central office that is not equipped with these services, the Telephone Company may, at its discretion, provide Advanced Digital Services from an alternate serving central office at no additional charge to the customer. Such provisioning may be elected when, at the discretion of the Telephone Company, the service can be provided at a reasonable cost to the Company. The customer must accept the serving location assigned by the Company, and must agree to revert to service from the normal serving central office at such time as Advanced Digital Services are available in that office.

- A. This arrangement may require that the customer accept a directory number change to a number associated with the alternate central office.

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M. MISCELLANEOUS SERVICES

M.13 Advanced Digital Services Basic Rate Interface (BRI) (Cont'd)

M.13.5 Regulations and Conditions (Cont'd) (T)

M.13.5.8 Central Office Overlay Arrangements (Cont'd) (T)

- B. Calls that are originated by and terminated to a customer using this service arrangement will be billed as if the calls were placed from the customer's normal serving central office.
- C. When Advanced Digital Services subsequently becomes available from the customer's normal serving central office, the customer will be reconnected to the normal serving central office and accept a number change to one associated with that central office, and be subject to its associated calling areas. If and when such changes occur, the nonrecurring charge associated with the change will not be applicable. If the customer does not wish to take service from the normal central office after such service becomes available, but continues to utilize service from the alternate serving central office, charges for distance extensions (foreign exchange service or special outside facilities) will apply. If foreign exchange service is used, the rates for foreign exchanges will be applied in addition to the Advanced Digital Services rates. Any other special outside plant facilities used to provide Advanced Digital Services will be tariffed on an individual case basis. (T)
- D. The availability, functionality and capabilities of Advanced Digital Services may vary when a customer's serving central office is equipped to provide Advanced Digital Services. (T)

M.13.5.9 End User Common Line (EUCL) Charges (T)

Advanced Digital Services are subject to Federal Communications Commission (FCC) End User Common Line (EUCL) charges under the rates and application rules specified by the FCC. The customer shall be liable for all adjustments to the EUCL as mandated by the Federal Communications Commission (or by any regulatory body or commission or court of competent jurisdiction).

M.13.5.10 The Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure, or malfunctions of Advanced Digital Services or associated equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of the services after the Telephone Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored. (T)

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M. MISCELLANEOUS SERVICES

M.13 Advanced Digital Services Basic Rate Interface (BRI) (Cont'd)

M.13.6 Rates and Charges (T)

M.13.6.1 Advanced Digital Services Access (T)

A. The rates and charges below are for providing an Advanced Digital Services capable line to the customer's premises. These charges provide an OB + OD ISDN service. The customer must add the desired B Channels and D Channels to configure the service as required. The service connection charges below, as defined in Section D.1.3 preceding, may be waived by the company for promotion of this service. (T)

<u>Access</u>	<u>Service Connection</u>	<u>Monthly Rate</u>	(T)
Single Line Business Advanced Digital Services	\$25.00	\$40.00	
Centrex Advanced Digital Services	\$12.00	\$15.00	

M.13.6.2 Communications Channels (T)

A. Service establishment and recurring monthly charges:

<u>Service Element</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
Circuit Switched Alternate Voice/Data (Per B Channel)	\$10.00	\$10.00
D Channel Packet (Per D Channel)	\$10.00	\$ 7.50

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M.13 Advanced Digital Services Basic Rate Interface (BRI) (Cont'd)

M.13.6 Rates and Charges (Cont'd)

(T)

M.13.6.2 Communications Channels (Cont'd)

(T)

B. Usage Charges

1. Circuit Switching - The following usage charges will be assessed on local calls originating from Advanced Digital Services lines:

<u>Usage Element</u>	<u>Per Minute</u>
Circuit Switched Voice Calls	No Charge

Circuit Switched Data Calls: First 1,800 Minutes in a month (per B Channel per minute)	No Charge
--	-----------

Each additional minute over 1,800 minutes in a month (per B Channel per minute)	\$0.02
--	--------

2. Packet Switching - The following usage charges will be assessed on calls using the packet switched network:

<u>Packet Usage element</u>	<u>Rate</u>
Per kilopacket	\$0.40

Virtual call set-up charge (per call attempt)	\$0.01
---	--------

Fast Select Change (per select attempt)	\$0.01
---	--------

C. Directory Numbers:

<u>Directory Number</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
Primary Directory Number (with each Advanced Digital Services line)	No Charge	No Charge
Secondary Directory Numbers (per additional number)	No Charge	\$3.00

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M.13 Advanced Digital Services Basic Rate Interface (BRI) (Cont'd)

M.13.6 Rates and Charges (Cont'd)

(T)

M.13.6.3 Circuit Switched Features

(T)

A. Recurring charges:

<u>Circuit Switched Feature</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
Clear Channel Capability	No Charge	No Charge
Additional Call Offering (per line)	No Charge	\$2.00
Multiline Hunt Service (per Directory Number)	No Charge	\$2.50
Call Pick-Up (per line)	No Charge	\$1.00
<u>Custom Calling Services:</u>		
Call Hold	No Charge	No Charge
Three Way Calling	No Charge	No Charge
Call Transfer	No Charge	No Charge
Conference Call - six Way Station Controlled (per line)	No Charge	\$3.50
Call Forwarding (per directory number)	No Charge	\$2.00
Other Custom Calling Services	Note 1	Note 1
<u>CLASS Services:</u>		
Call Return	No Charge	\$2.00
Caller ID - Number	No Charge	No Charge
Caller ID - Name (per line)	No Charge	\$2.00
Other CLASS Services	Note 1	Note 1
Centrex Features (Centrex Customers Only)	Note 1	Note 1

Note 1: Current rates, charges and multiple feature discounts for applicable Custom Calling, CLASS and Centrex Services may be found in the Telephone Company's tariff for these services. For analog lines, the rates and charges for these services are normally applied on a per line basis. For Advanced Digital Services lines, the rates and charges for applicable services are applied on a per directory number basis (to each directory number to which these services are assigned).

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M. MISCELLANEOUS SERVICES

M.13 Advanced Digital Services Basic Rate Interface (BRI) Cont'd

M.13.6 Rates and Charges (Cont'd)

(T)

M.13.6.3 Circuit Switched Features (Cont'd)

(T)

B. Service Establishment Charges

When the above features are ordered as part of an initial service order with an Advanced Digital Services B Channel, there is no service establishment charge for these services.

C. Subsequent feature additions and changes

When the above features are ordered or modified after the initial installation of an Advanced Digital Services B Channel, the nonrecurring feature addition and change charge is as follows:

	<u>Charge</u>
Feature Additions and Charges (per B Channel)	\$10.00

Only one service charge will appear when multiple features are added or changed on a B Channel as part of the same service order.

M.13.6.4 Electronic Key Telephone Services (EKTS)

(T)

A. The monthly rates shown below apply to EKTS features. To have EKTS, a line must have at least one Advanced Digital Services Circuit Switched Voice or Circuit Switched Alternate Voice/Data B Channel.

<u>Electronic Key Telephone Service Feature</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
Electronic Key Telephone Service (per B Channel configured for EKTS)	\$30.00	No charge
Multiple Appearance Directory Numbers:		
First 4 DNs on an EKTS Set	No charge	No Charge
Fifth and Subsequent DN appearing On an EKTS Set	\$4.00	\$2.00
Analog Line Appearances (per analog number appearing on an EKTS Set) No Charge		\$2.00
Bridging	No Charge	No Charge
Automatic Bridged Call Exclusion (Privacy on Answer)	No Charge	No Charge

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M.13 Advanced Digital Services Basic Rate Interface (BRI) (Cont'd)

M.13.6 Rates and Charges (Cont'd) (T)

M.13.6.4 Electronic Key Telephone Services (EKTS) (Cont'd) (T)

A. (cont'd)

<u>Electronic Key Telephone Service Feature</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
Privacy (Manual Exclusion)	No Charge	No Charge
Intercom Calling (Per Intercom button assigned to an EKTS Set)	No Charge	\$1.50
Display Capability:		
Caller ID	No Charge	No Charge
Called Number Display	No Charge	No Charge
Calling Reason Display	No Charge	No Charge
Message Waiting Indication	No Charge	No Charge
Feature Function Buttons	No Charge	No Charge
Non-Standard Button arrangement/ Configuration (per EKTS Set)	\$30.00	No Charge
Ringing Options	No Charge	No Charge

B. Subsequent feature additions and changes

When EKTS features are ordered or modified after the initial installation of EKTS, the nonrecurring feature addition and change charge is as follows:

	<u>Charge</u>
Feature Additions and Changes (per EKTS line)	\$10.00

Only one service charge will appear when multiple features are added or changed on a B Channel as part of the same service order.

M.13.6.5 Packet Switched Services (T)

A. The monthly rates shown below apply to Packet Switched Service. D Channel Packet or B Channel Packet is a prerequisite for these services:

<u>Packet Switched Service/Feature</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
Hunt Groups (per member)	No Charge	\$2.50

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M. MISCELLANEOUS SERVICES

M.13 Advanced Digital Services Basic Rate Interface (BRI) (cont'd)

M.13.6 Rates and Charges (Cont'd)

(T)

M.13.6.5 Packet Switched Services (Cont'd)

(T)

A. (Cont'd)

<u>Packet Switched Service/Feature</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
X.25 Data Services	No Charge	No Charge
Closed User Groups (per user group)	\$10.00	No Charge
Closed User Groups (per member)	No Charge	\$1.50

B. Subsequent feature additions and changes

When packet switching feature and/or parameters are ordered or modified after initial installation, the nonrecurring feature addition and change charge is as follows:

	<u>Charge</u>
Feature Additions and Changes (per packet channel)	\$10.00

Only one service charge will appear when multiple features or parameters are added or changed on a D Channel as part of the same service order.

M.13.6.6 Long Term Contract Discounts

(T)

The nonrecurring service establishment charges associated with Advanced Digital Services access, circuit switched services, circuit switched features, EKTS and packet switched services will automatically be reduced according to the following schedule for customers who sign long term contracts:

<u>Contract Duration</u>	<u>Discount on Service Establishment Charges</u>
Monthly	0%
12 Months	20%
24 Months	40%
36 Months	60%
48 Months	80%
60 Months	100%

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## M. MISCELLANEOUS SERVICES

## M.14 Universal Emergency Number Service - 911

## M.14.1 General (Basic and Enhanced 911)

- M.14.1.1 When requested by local government authorities, and subject to the availability of facilities, the Company will provide a universal emergency number 911 for use of Public Safety Answering points (PSAPs) engaged in assisting local governments in the protection and safety of the general public.
- M.14.1.2 Two types of service are offered, Basic 911 and Enhanced 911 Service (E911). Selection of the appropriate service to serve various customers will be made by the Company and the customer and will be based on a thorough analysis of customer needs at each location and on availability of facilities in each area.
- M.14.1.3 Rates and charges for the E911 Service Feature offerings as shown in other sections of this Tariff are based on costs for municipal and/or county wide E911 Systems and are offered on a tiered pricing structure, based on the number of access lines located within the political boundaries served by the customer, except in the case of E911 Systems which may encompass two or more counties. In this case, each county (or sub-system) will be considered as a separate entity for purposes of determining the appropriate pricing tier. E911 systems which are essentially municipal and/or county wide, but have minor overlapping into another county, due to community interest reasons are considered covered by one pricing tier.
- M.14.1.4 Terminal equipment will be provided by the Company for 911 Service. Where not specifically itemized in this Tariff, said equipment including arrangements, moves or changes will be provided at rates and charges based on costs.
- M.14.1.5 At the request of any municipality, county or political subdivision (user) subscribing to 911 Service, the Company will spread the payment of the applicable nonrecurring charges for the initial provision or subsequent addition of 911 Service and/or equipment in equal installments, where possible, which shall include all reasonable costs associated therewith, over a period not to exceed 18 months. In addition, at the request of such user, the Company will bill these nonrecurring charges pro rata to the local exchange subscribers served by the 911 Service on an individual exchange line basis at a rate not to exceed \$1.50 per month per line. Further, upon receipt of notification of a resolution as provided in Section 46-5-132 of the Official Code of Georgia Annotated, the Company will also bill recurring charges for the installation and operation of an Enhanced 911 system. These charges shall be billed to the local exchange subscriber served by the E911 service on a pro rata exchange line basis. Such charges shall also include all reasonable costs of the Company incurred in association therewith. Charges collected by the Company for the installation and operation of an enhanced emergency telephone number "911" system shall be collected and expended exclusively for the payment of E911 Service. These Tariff provisions are subject to the following conditions.

- A. These Tariff provisions are applicable only to those local exchange subscribers served by the 911 Service who reside in the Company's serving area. (T)

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M. MISCELLANEOUS SERVICES

M.14 Universal Emergency Number Service – 911 (Cont'd)

M.14.1 General (Basic and Enhanced 911) (Cont'd)

M.14.1.5 (Continued)

- B. Separate contracts will be negotiated between the Company and the user. (T)
- C. No billing is authorized until such time as the Company has received a certification from the user that all legal requirements for the expenditure of funds for the equipment or installation and operation of the system, or both, have been complied with. (T)
- D. In those instances wherein the Company has been requested to bill nonrecurring and recurring charges pro rata to local exchange subscribers, failure to pay the pro rata charge affiliated with the payment of the user's nonrecurring and recurring charges shall not allow the company to cut off service to local exchange subscribers. (T)
- E. The Nonrecurring and recurring charge billed by the Company pursuant to this Tariff will be listed individually on the bill and identified as follows: "E911 (or 911) nonrecurring installation charges and E911 recurring operation charges, respectively. This charge has been placed on your bill by (name of government entity)." (T)
- F. The ultimate responsibility for paying the sums due under the above contracts is born by the user and the user will pay any sums not collected under billing to the local exchange subscribers. (T)

M.14.1.6 Rules and Regulations

- A. 911 Service is provided by the Company where facility and operating conditions permit. (T)
- B. This offering is limited to the use of central office number 911 and the universal emergency number and only 911 service will be provided within any geographical area. (T)
- C. The 911 emergency number is not intended to replace the seven-digit listed number or telephone service of the various public safety agencies which may participate in the use of this number. The customer must subscribe for additional local exchange service at the PSAPs for administrative purposes for placing of outgoing calls and for receiving other emergency calls, including any which might be relayed by Company operators. (T)
- D. The service is furnished to municipalities and other governmental agencies only for the purpose of voice reporting emergencies by the public. (T)

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## M. MISCELLANEOUS SERVICES

## M.14 Universal Emergency Number Service – 911 (Cont'd)

## M.14.1 General (Basic and Enhanced 911) (Cont'd)

## M.14.1.6 Rules and Regulations (Cont'd)

(T)

E. When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the subscriber or the failure of the facilities provided by the subscriber, a pro rata adjustment of the fixed monthly charges involved will be allowed as covered by M.14.1.6 of this Tariff. Where allowances on monthly charges for Features of E911 Service are involved, only those Service Features which are affected by the interrupted service shall be considered. Further, only those access lines on the interrupted portion of a service shall be considered in determining the number of access lines affected.

F. It will be the intent of the Company to provide facilities designed to provide a call blocking probability of one call per hundred during normal busy hours for 911 service.

(T)

G. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the customer contracting for 911 service. In the event of any interruption of the service, the Company shall not be liable to any person, corporation or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the tariff rate for the service or facilities provided to the customer for the time such interruption continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the customer of the service. Further, each customer agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Customer or others or for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of 911 service features and the equipment associated therewith or by any services which are or may be furnished by the Company in connection therewith, including but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 service hereunder, and which arises out of the negligence or other wrongful act of the Company, the Customer, its user agencies or municipalities or employees or agents of any one of them.

(T)

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M. MISCELLANEOUS SERVICES

M.14 Universal Emergency Number Service – 911 (Cont'd)

M.14.1 General (Basic and Enhanced 911) (Cont'd)

M.14.1.6 Rules and Regulations (Cont'd)

- H. When an order for 911 service and facilities or requests for additions, rearrangements, relocation or modification of service and equipment are canceled in whole or in part prior to completion of the work involved, the customer is required to reimburse the Company for all expenses incurred in handling the request before notice of cancellation is received. Such charges, however, are not to exceed all charges which would apply if the work involved in complying with the request had been completed. (T)
- I. Application for 911 service must be executed in writing by the customer (a municipality, a local government authority or their duly appointed agent). If execution is by an agent, satisfactory evidence of the appointment must be provided in writing to the Company. At least one local law enforcement agency must be included among the participating agencies in any 911 offering. (T)
- J. The customer must furnish the Company, in writing with its agreement to the following terms and conditions: (T)
  - 1. That at least one PSAP will be provided and staffed on a 24-hour, seven days per week basis. (T)
  - 2. That the customer accepts responsibility for dispatching, or having others dispatch police, fire, ambulance, or other emergency services as required, to the extent as such services are reasonably available. (T)
  - 3. That the customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to the 911 PSAP by calling parties. (T)
  - 4. That the customer will subscribe to, or provide telephone equipment with a capacity adequate to handle the number of incoming 911 lines recommended by the Company to be installed. (Applies to E911 Service only). (T)
  - 5. Terminal equipment as offered in the appropriate sections of this tariff may be provided by the Company for use with this service. (T)

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## M. MISCELLANEOUS SERVICES

## M.14 Universal Emergency Number Service – 911 (Cont'd)

## M.14.1 General (Basic and Enhanced 911) (Cont'd)

## M.14.1.6 Rules and Regulations (Cont'd)

- K. Temporary suspension of service is not provided for any part of the 911 Service. (T)
- L. The rates charged for 911 Service do not contemplate the constant monitoring or inspection of facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake such responsibility. The customers shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Company in the event the system is not functioning properly. (T)
- M. Company serving boundaries and political subdivision boundaries may not coincide. If a central office serves telephones located both within and outside the customer's public safety jurisdiction, it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by these central offices (or all 911 calls from telephone located outside the customer's jurisdiction will be routed to the appropriate county authority.) (T)
- N. 911 Service is classified as Business Exchange Service and is arranged for one-way incoming service to the PSAP. Outgoing calls can be made by adding outgoing lines for one button transfer and dial up services. (T)
- O. The Company does not undertake to answer and forward 911 calls, except in catastrophic condition, but furnishes the use of its facilities to enable the customer's personnel to respond to such calls on the customer's premises. (T)
- P. E911 information consisting of the names, addresses, and telephone numbers of customers whose listings are not published in directories or listed in Directory Assistance Offices is confidential. Information will be provided on a call-by-call basis only for the purpose of responding to emergency calls. The E911 calling party forfeits the privacy afforded by private and semi-private telephone number services to the extent that the telephone number, address and name associated with the originating station location are furnished to PSAP. (T)
- Q. Central Offices that are not currently equipped to transmit ANI will not be modified to provide ANI just for E911 Service. (T)

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M. MISCELLANEOUS SERVICES

M.14 Universal Emergency Number Service – 911 (Cont'd)

M.14.1 General (Basic and Enhanced 911) (Cont'd)

M.14.1.6 Rules and Regulations (Cont'd)

- P. The Company's entire liability to any person for interruption or failure of 911 Service shall be limited to the terms set forth in this Section and other Sections of this Tariff. (T)
- Q. General Regulations located in this Section of this Tariff will also apply to this service offering. (T)
- R. Where a 911 call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 911 call, the quality of the call or any features that may otherwise be provided with 911 service. (T)

M.14.2 Enhanced Universal Emergency Number Service – E911

M.14.2.1 General

- A. Enhanced Universal Emergency Number Service, also referred to as Enhanced 911 Service or E911, is a telephone exchange communication service whereby a Public Safety Answering Point (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. E911 Service includes lines and equipment necessary for the answering, transferring and dispatching of public emergency telephone calls by persons within the serving area who dial 911. (T)
- B. The E911 customer, except as specified following, may be a municipality or other county or local governmental unit, or an authorized agent or one or more municipalities or other county or local governmental units to whom authority has been lawfully delegated. The E911 customer for the purposes of paying nonrecurring charges shall be considered to be both the telephone subscriber and local government agency rather than the local government agency alone. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for emergency police, fire, and other emergency services within the telephone central office areas arranged for 911 calling. (T)

M.14.2.2 Definition of Terms

- A. Additional E911 Exchange Lines (T)  
 Additional Terminating Line that may be ordered by the customer.

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## M. MISCELLANEOUS SERVICES

## M.14 Universal Emergency Number Service – 911 (Cont'd)

## M.14.2 Enhanced Universal Emergency Number Service – E911 (Cont'd)

## M.14.2.2 Definition of Terms (Cont'd)

- B. Automatic Number Identification (ANI) (T)  
A feature by which the calling party's ANI telephone number is forwarded to the PSAP's ANI Display Console and Transfer Unit and displayed.
- C. ANI Display Console and Transfer Unit (T)  
A unit for displaying ANI numbers at the PSAP attendant position and for handling the calls.
- D. End Office (T)  
The Central Office(s) in the E911 system from which E911 calls are originated.
- E. Enhanced 911 Service Area (T)  
The geographic area in which the customer will respond to all E911 calls and dispatch appropriate emergency assistance.
- F. Exchange Access Line (T)  
Refers to the access from a particular telephone subscriber's premises to the telephone system of a service supplier. Exchange Access Lines include service supplier provided access lines, PBX trunks, and Centrex network access registers. Exchange access lines do not include service supplier owned and operated telephone pay station lines, Wide Area Telephone Services (WATS), Foreign Exchange (FX), or incoming only lines.
- G. Serving Central Office (T)  
The Central Office from which a PSAP is served.
- H. Telephone Subscriber (T)  
"Telephone subscriber" means a person or entity to whom local exchange telephone service, either residential or commercial, is provided and in return for which the person or entity is billed on a monthly basis. When the same person, business, or organization has several telephone access lines, each exchange access facility shall constitute a separate subscription.

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## M. MISCELLANEOUS SERVICES

## M.14 Universal Emergency Number Service – 911 (Cont'd)

## M.14.2 Enhanced Universal emergency Number Service – E911 (Cont'd)

## M.14.2.2 Definition of Terms (Cont'd)

## I. Universal Emergency Number Service (T)

A telephone exchange communication service for receiving telephone calls placed by persons in need of assistance who dial the number 911. Such calls are answered at PSAP's established and operated by the customer.

## J. Universal Emergency Number Service Customer (T)

A municipality or other county or local governmental unit or an authorized agent of one or more municipalities or other county or local governmental units to whom authority has been lawfully delegated within a defined geographic area to respond to public emergency telephone calls, at the minimum for police and fire service.

## K. Wire Center (T)

The term "Wire Center" denotes the local telephone dial switching office serving subscribers in a well defined area.

## M.14.2.3 Service Features

A. Automatic Number Subscriber<sup>1</sup> - Charges are based on the total number of access lines served by the local switching offices equipped for ANI only. (T)

## B. The following standard features are included with the service offering. (T)

## M.14.2.4 Rates and Charges

## A. Messages (T)

(1) The calling party is not charged for calls placed to the 911 number. (T)

(2) Charges for applicable local and/or toll messages transferred over exchange facilities from a PSAP are billed to the PSAP as covered in other sections of this Tariff based on rates applicable from the Central Office service the PSAP initiating the transfer to the point of termination of the transfer. (T)

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M. MISCELLANEOUS SERVICES

M.14 Universal Emergency Number Service – 911 (continued)

M.14.2 Enhanced Universal emergency Number Service – E911 (continued)

M.14.2.5 Service Features

A. Automatic Number Identification

		Service Establishment <u>Charge</u>	Monthly <u>Rate</u>
1.	Per 1000 Access Lines 1,2,3	\$500.00	\$140.00

B. Data Exchange Charge

1.	Per 1000 Access Lines 1,2,3	N/A	\$100.00	(N)
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*Note 1: The rates quoted herein presume ANI capability and the compatibility of the data from such systems between the serving companies. Accordingly, when two or more local exchange companies participate in providing the 911 system to the customer and extraordinary costs are required to provide ANI capability or compatibility, additional charges may be applicable. Such charges will be processed in accordance with other sections of this Tariff.*

*Note 2: Rounded to the nearest 1000 access lines (excluding all types of WATS terminations). This count is based upon the maximum number of the above stated access lines in service during the most current twelve-month period at the time service is established. This count will be adjusted in a like manner thereafter, for purposes of updating customer billing, with the applicable twelve-month period being the twelve months ending each calendar year. For each Service Feature, where the count of access lines has been adjusted upward a service establishment charge applies for each 1000 access lines so adjusted (after rounding).*

*Note 3: The rates quoted herein presume two (2) trunks from each central office to the PSAP. Should additional trunks be required from the central office to the PSAP and additional \$70.00 per trunk will be charged.*

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## M. MISCELLANEOUS SERVICES

## M.15 Advanced Digital Services – Primary Rate Interface (PRI)

## M.15.1 General

M.15.1.1 ISDN architecture provides two access methods that connect customers' premises to network switching systems: Primary Rate Interface (PRI) for large quantities of connections, and Basic Rate Interface (BRI) for smaller numbers of connections. PRI facilities are typically used for business only.

M.15.1.2 PRI is an optional service arrangement that uses the ISDN architecture to provide the customer with the capability to transmit voice and data simultaneously over the same digital facility. Under various optional arrangements, PRI provides the customer with access to Circuit Switched Voice Services and Circuit Switched Data Services. In general, this tariff addresses standardized National ISDN-1 (N1-1) capabilities and features.

M.15.1.3 PRI is offered on Term Payment Plans of 12, 24, 36, 48 or 60 months.

## M.15.2 Primary Rate Interface Service Arrangement

M.15.2.1 PRI Service arrangement connects an ISDN-capable Telephone Company central office switch to ISDN-capable Customer Premises Equipment (CPE). Depending on the application, the CPE might be a PBX, a router, a multiplexer, etc. Each PRI service arrangement provides twenty-three or twenty-four digital communications channels.

These communication channels can be either B (Bearer) Channels or D (Delta) Channels.

A. B Channel – The B Channel is a bi-directional synchronous channel capable of supporting digital transmission speeds of 56 kilobits per second (kbps) or 64 kilobits per second, where available. Each B Channel of an Advanced Digital Services PRI may carry:

1. Circuit Switched Voice
2. Circuit Switched Data

B. D Channel – The D Channel is a 56 or 64 kbps digital signaling channel that carries signaling and control for the B channels.

M.15.2.2 PRI Access Facility – The PRI Access Facility provides a high-capacity digital link over which the Advanced Digital Services PRI capabilities are delivered. This facility is based on a 1.544 Mbps DS1 carrier (T1 facility). The typical PRI Access Facility configuration is known as 23B+D, where twenty-three of the channels are B Channels and one is a D Channel.

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## M. MISCELLANEOUS SERVICES

## M.15 Advanced Digital Services – Primary Rate Interface (PRI) (Cont'd)

## M.15.2 Primary Rate Interface Service Arrangement (Cont'd)

M.15.2.3 Multiple PRI Facility Arrangement – There may be situations where more than twenty-three B Channels are needed at a particular customer premises. In those situations, depending on facility availability, multiple PRI facilities can be assigned to an Advanced Digital Services PRI Service Arrangement. With the Multiple PRI Facility Arrangement, the D Channel in the first PRI facility is used to transport signaling for up to four additional PRI facilities. The first facility would be configured as 23B+D, and the other facilities would be configured as 24B. This use of Non-Facility Associated Signaling (NFAS) allows the overhead of the D Channel to be distributed over multiple PRI facilities thereby increasing channel efficiency.

M.15.2.4 D Channel Backup – In Multiple PRI Facility Arrangements, a second D Channel can be assigned (where available) to the primary D Channel to provide redundancy of the signaling channel.

M.15.2.5 Distance Extension Charge – Provides approximately one mile of transmission facility beyond the 12,000 ft provided with the PRI Facility. If a customer is located a great distance from the Company central office, it is possible that several Distance Extension Charges could be required per PRI Facility.

## M.15.3 Circuit Switched Service Descriptions

Circuit Switching is a switching arrangement in which an entire circuit or B Channel is dedicated to a given call. The circuit is connected on a per-call basis and can carry circuit switched voice or circuit switched data. Circuit switched related services include:

M.15.3.1 Clear Channel Capability – This feature is a characteristic of the transmission paths on the B Channels that allows the full bandwidth of 64 kbps to be available to the customer. (Clear Channel Capability cannot be guaranteed outside the serving central office. Interoffice traffic may be sub-rated to 58 kbps). Clear Channel Capability is applicable to CPE that supports clear channel capability.

M.15.3.2 Dedicated Trunk Groups – The B Channels of PRI can be dedicated for calls to and from the public network. Trunk Group types include Incoming, Outgoing, 2-way, Direct Outward Dialing (DOD) or Direct Inward Dialing (DID).

M.15.3.3 Primary Rate Call-by-Call Service – The Primary Rate Call-by-Call feature offers access to additional services via the B Channels of PRI. These additional services include:

- Foreign Exchange
- OutWATS
- InWATS

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## M. MISCELLANEOUS SERVICES

## M.15 Advanced Digital Services – Primary Rate Interface (PRI) (Cont'd)

## M.15.3 Circuit Switched Service Descriptions (Cont'd)

## M.15.3.3 Primary Rate Call-by-Call Service (Cont'd)

With this feature, any B Channel can be used to offer these services on a per-call basis, in addition to supporting trunk calls to/from the public network (i.e., DOD/DID).

Simulated Facility Groups (SFG) are used to control the number of B Channels that can be used for a particular service or for calls to the public network. The SFG is a logical relationship between the services (or public network calls) and the number of B Channels. Any B Channel may be used for any service (or for public network calls) provided the actual number of calls currently active for the service does not exceed the maximum-allowed value associated within the SFG.

## M.15.3.4 Directory Numbers – Directory numbers may be purchased as specified in Section M.15.6.2.

## M.15.3.5 Caller ID (Number) – This feature allows the central office and the customer's suitably equipped CPE to communicate the calling party's directory number. On calls carried by the PRI, the number can then be made available to be displayed on a properly equipped telephone set or adjunct equipment.

## M.15.3.6 Caller ID (Name) – This feature (where available) allows the central office and the customer's suitably equipped CPE to communicate calling party name information (associated with the calling party's directory number) on calls carried by the PRI. The name can then be made available to be displayed on a properly equipped telephone set or adjunct equipment.

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## M. MISCELLANEOUS SERVICES

## M.15 Advanced Digital Services – Primary Rate Interface (PRI) (Cont'd)

## M.15.4 Technical Specifications

M.15.4.1 Transmission Specifications – The PRI facility requires a high-capacity digital link over which PRI is delivered. This facility is based on a 1.544 Mbps DS1 carrier (T1 facility) whose characteristics are as follows:

- Line Code = Bipolar 8 Zero Substitution (B8ZS)
- Framing format = Extended Super Frame (ESF)
- Signaling = Common Channel Signaling (CCS)
- Data Rate = 64 kbps clear or 58 kbps restricted
- D Channel = 24<sup>th</sup> channel on the appropriate PRI Access-facility

M.15.4.2 Customer Premises Equipment Facilities -- Compatible customer premises equipment is required for PRI. All equipment used with these services is required to conform to guidelines.

The Telephone Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company used in the provisioning of PRI render any facilities provided by the customer obsolete or require modification of such equipment or system, or otherwise affect its use or performance.

## M.15.5 Regulations and Conditions

M.15.5.1 Unless specifically exempted, PRI shall be subject to all general regulations applicable to the provision of service by the Telephone Company as stated in this tariff.

M.15.5.2 PRI and its optional services are furnished subject to central office switching capacity, capability, and the availability of outside plant facilities.

- A. The availability, functionality, and capabilities of PRI may vary, or may not be available, dependent upon type of serving central office switch, related software controlling that switch, and associated outside plant. Where facilities are not available, or unusual expenditures are involved in making them available, the customer may be required to pay additional charges to cover the unusual expenditure, or to contract for services beyond the normal service term or both.
- B. Alternate Serving Arrangements – Where the customer's serving central office is not PRI capable, the Company, at its discretion, may provide service from an alternate serving central office at no additional charge to the customer. Such provisioning may be elected when, at the discretion of the Company, the service can be provided at a reasonable cost to the Company. The customer must accept the serving location assigned by the Company, and must agree to revert to service from the normal serving central office when PRI is available in that office.

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## M. MISCELLANEOUS SERVICES

## M.15 Advanced Digital Services – Primary Rate Interface (PRI) (Cont'd)

## M.15.5 Regulations and Conditions (Cont'd)

## M.15.5.2 (Cont'd)

## B. Alternate Serving Arrangements (Cont'd)

1. This arrangement may require that the customer accept a directory number change to a number associated with the alternate central office.
2. Calls that are originated by, and terminated to, a customer using this service arrangement will be billed as if the calls were placed from the customer's normal serving central office.
3. When PRI subsequently becomes available from the customer's normal serving central office, the customer will be reconnected to the normal serving central office. This may also require a directory number change. If such changes occur, the nonrecurring charge associated with the change will not be applicable. If the customer does not wish to take service from the normal central office after such service becomes available, but continues to use service from the alternate serving central office, charges for distance extensions (foreign exchange service or special outside facilities) will apply. If foreign exchange service is used, the rates for foreign exchanges will be applied in addition to the PRI rates. Any other special outside plant facilities used to provide PRI will be tarified on an individual case basis.
4. The availability, functionality, and capabilities of PRI may vary when a customer's serving central office is equipped to provide such services.
5. Situations where the customer specifically requests service from a central office other than its normal serving central office will be handled on an individual case basis.

## M.15.5.3 Interconnection with Intermediary Customer

Where a PRI Service Arrangement interconnects with an Intermediary Customer (e.g., Interexchange Carrier or other service provider) and is resold, the PRI Access is viewed as an Interoffice connection.

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## M. MISCELLANEOUS SERVICES

## M.15 Advanced Digital Services – Primary Rate Interface (PRI) (cont'd)

## M.15.5 Regulations and Conditions (Cont'd)

## M.15.5.4 Payment for Service

The minimum charge period for services provided under this tariff is one year. Suspension of service is not allowed during the minimum charge period without penalty. If the customer disconnects PRI prior to the 12, 24, 36, 48 or 60 month service term agreement, the customer will pay a charge equal to the PRI monthly rate in effect on the date of the contract, multiplied by the remaining number of months on the term agreement for each PRI disconnected. In the event the customer cancels the contract after installation of the required equipment and facilities but before service is established, the customer will pay the applicable installation charges.

## M.15.5.5 Nonrecurring Charges

Nonrecurring charges may be reduced or waived during promotional campaigns (minimum service periods will apply).

## M.15.5.6 Directory Listings

Directory Listings may be provided as specified in this tariff.

## M.15.5.7 Billable Call Treatment

Normal toll charges (including InWATS charges) shall apply to calls that are made outside the Local Service Area. PRI customers who use the Call Forwarding or Call Transfer features are responsible for the payment of any applicable charges for each billable call connected via these features over the public network. The charge is applicable to each call answered, including the Call Forwarding set-up call. It also applies to collect and person-to-person calls, which may be refused at the answering station.

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M. MISCELLANEOUS SERVICES

M.15 Advanced Digital Services – Primary Rate Interface (PRI) (Cont'd)

M.15.5 Regulations and Conditions (Cont'd)

M.15.5.8 Customer Premises Equipment

This tariff does not include terminal equipment on the customer's premises. Terminal equipment may be covered under a separate tariff, sold or leased separately by the Telephone Company (under a separate contract), or may be provided by the customer. The customer is responsible for providing the power required for any customer premises equipment connected to PRI.

M.15.5.9 End User Common Line (EUCL) Charges

PRI is subject to Federal Communications Commission (FCC) End User Common Line (EUCL) charges under the rates and application rules specified by the FCC.

M.15.5.10 Liability

The Company shall not be liable for any loss or damages arising out of error, interruption, defects, failure, or malfunctions of PRI or associated equipment. Damages arising out of such interruptions, after the Company has been notified, and has reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the customer until service is restored.

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M. MISCELLANEOUS SERVICES

M.15 Advanced Digital Services – Primary Rate Interface (PRI) (Cont'd)

M.15.6 Rates and Charges

M.15.6.1 Primary Rate Interface (PRI) Facility

Basic PRI Service is provided assuming a Dedicated Trunk Configuration. Optional PRI capabilities may be used to alter that configuration. Additional charges for the PRI capabilities are as shown following:

M.15.6.2 Circuit-Switched Features

<u>Features</u>	<u>Service Establishment</u>	<u>Monthly Rate</u>
PRI Access	\$1,200.00	\$1,114.00
Clear Channel Capability	N/C	N/C
Caller ID – Number	\$80.00	\$15.00
Caller ID – Name	\$160.00	\$84.00
Directory Numbers	N/C	\$3.00
Call-by-Call Capability (per PRI facility)	\$125.00	\$10.00
D-Channel Back Up	\$275.00	\$40.00
Distance Extension Charge	N/C	\$95.00

M.15.6.3 Subsequent Feature Additions and Changes

When the above features are ordered or modified, after the initial installation of PRI, the nonrecurring feature addition and change charge reflected below is applied in addition to the normal charges reflected in this tariff:

	<u>Charge</u>
Feature Additions and Changes (per PRI facility)	\$35.00

Only one service charge will apply when multiple features are added or changed on a PRI facility as part of the same service order.

M.15.6.4 Term discounts – Applicable to PRI Access monthly rate

One Year	0%
Two Years	5%
Three Years	10%
Four Years	12%
Five Years	15%

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M. MISCELLANEOUS SERVICES

M.16 Abbreviated Dialing

M.16.1 Three-Digit Dialing Service (N11)

- M.16.1.1 Three-Digit Dialing Service (hereafter N11 Service) is a three-digit dialing arrangement for delivery of general information via a voice grade facility.
- M.16.1.2 Only one N11 number will be assigned to an N11 subscriber or its affiliates, per local calling area.
- M.16.1.3 N11 Service can be delivered via regular exchange access lines (by individual business lines, PBX trunks, etc.).
- M.16.1.4 This service is furnished subject to the availability of N11 numbers.
- M.16.1.5 Calls to a disconnected N11 number will be routed to intercept over the announcement facilities for a maximum of 60 days, when the N11 provider is a Company subscriber. The announcement provided may refer the caller to another telephone number.
- M.16.1.6 N11 Service will not provide calling number information in real time to the N11 subscriber.
- M.16.1.7 The N11 subscriber is restricted from selling or transferring the N11 number to an unaffiliated entity, either directly or indirectly.
- M.16.1.8 If local calling areas are merged, and an N11 number exists in both areas, the N11 subscriber who established the N11 Service first in time will be entitled to retain the N11 Service in the merged local calling area.
- M.16.1.9 The N11 subscriber is prohibited from providing programming which involves live group interaction, such as “GAB” lines, “chat” lines, or similar type programs where the primary purpose is for callers to interact with one another.

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## M. MISCELLANEOUS SERVICES

## M.16 Abbreviated Dialing (Cont'd)

## M.16.2 Service Requirements and Conditions

- M.16.2.1 All requests for N11 Service must be submitted in writing to the Georgia Public Service Commission. The Commission will allocate N11 Service numbers in the specified Basic Local Calling Areas.
- M.16.2.2 Within 30 calendar days of the number assignment, the N11 subscriber must initiate a service request order, which will determine the subscriber's provisioning date. This provisioning date must be within 90 calendar days of the date the N11 number is assigned to the subscriber. The N11 subscriber will be billed the nonrecurring charge when the service is provisioned by the Company. If, during or at the end of this 90-day period, the N11 subscriber has failed to establish service or decides to discontinue service establishment the N11 number will be recalled and the number will be considered available for reassignment as specified herein. If the network has been provisioned for the subscriber, the nonrecurring charge will not be refunded or waived.
- M.16.2.3 Only one 7 or 10-digit local number or one 10-digit toll free number may be used as the lead number per basic Local Calling Area. All central offices within a basic Local Calling Area must be pointed to the same 7 or 10-digit local number or one 10-digit toll free number. Appropriate rates from Sections C and D of this Tariff will apply. (C)
- M.16.2.4 The Federal Communications Commission (FCC) has ordered that certain N11 numbers be assigned for national purposes and certain uses. As requests are submitted by qualifying entities for N11 numbers assigned for national use, the Company will update the Tariff accordingly and inconsistent commercial use of such numbers shall be discontinued according to the following provisions. Use of N11 Service is subject to possible recall of the N11 code by the NANP (North American Numbering Plan) Administrator for national use. The N11 subscriber must, prior to provisioning of the service, sign a written acknowledgement of this condition and an agreement to return the code upon receipt of 6 months written notice of such a recall from the Company and abide by all terms and conditions contained in Order 97-51 issued, any subsequent rules which may be identified by the FCC in CC Docket 92-105 regarding the use and return of such N11 codes. If a recall is affected by the NANP Administrator, the Company will work with all N11 subscribers affected by such recall to transfer their service arrangements, if technically and economically feasible at the time, to an abbreviated dialing arrangement, and if not feasible, to a seven-digit dialing arrangement within the 6-month notice period. The N11 subscriber will be required to migrate to any standard access arrangement for information services subsequently agreed to by the industry and approved by the FCC. The N11 subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement. (T)

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## M. MISCELLANEOUS SERVICES

## M.16 Abbreviated Dialing (Cont'd)

## M.16.2 Service Requirements and Conditions (cont'd)

- M.16.2.5 The N11 Service is provided where facilities permit.
- M.16.2.6 N11 subscribers should work separately with cellular companies to ascertain whether cellular customers will be able to reach information services provided by dialing an N11 number. Charges for calls to the N11 number made from cellular end users will be billed to the cellular company. This may require the N11 subscriber to enter into a contractual agreement with the cellular company to provide 3-digit access service and the billing associated with the service.
- M.16.2.7 N11 subscribers should work separately with competitive local exchange companies to ascertain their end user customer will be able to reach information service provided by dialing an N11 number.
- M.16.2.8 N11 Service will be provided under the following conditions.
- A. For network sizing and protection, each N11 subscriber must provide an estimate of annual call volumes, the expected busy hour and holding time for each call to an N11 number.
  - B. The N11 subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performance are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
  - C. The N11 subscriber shall be liable for, and shall indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands, and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the Service or in connection therewith, including, but not limited to, any loss, damage, expense, or liability resulting from any infringement or claim of infringement, of any patent, trademark, copyright, or resulting from any claim of liable and slander.
  - D. If an N11 subscriber discontinues subscription to N11 Service, the N11 number will be disconnected and reassigned. Upon the termination of N11 Service, the N11 number may be reassigned after 60 days.
  - E. Unless otherwise specifically provided in this Tariff, the Company shall be authorized to disconnect any tariffed service provided to the N11 subscriber utilized, directly or indirectly, with the N11 Service which fails to comply with regulations and conditions set forth herein, upon five (5) days notice to the subscriber. Disconnection may be suspended at the discretion of the Company if it receives written certification that the N11 subscriber is in compliance without notice at the discretion of the Company.

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M. MISCELLANEOUS SERVICES

M.16 Abbreviated Dialing (Cont'd)

M.16.2 Service Requirements and Conditions (Cont'd)

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M.16.2.8 N11 Service will be provided under the following conditions. (Cont'd)

- F. The N11 subscriber shall subscribe to adequate exchange facilities to transport the calls to the N11 subscriber's premises.
- G. The N11 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority against any service provided via the N11 number. If requested by the Company, the N11 subscriber shall assist the Company in responding to complaints made to the Company concerning the subscriber's N11 service.
- H. A written notice will be sent to any N11 subscriber following oral notification when their service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of N11 Service. If after notification the subscriber makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the subscriber is unwilling to accept the modifications, or if the subscriber continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service. In an emergency situation as defined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

M.16.2.9 If a pre-recorded announcement is provided by the N11 subscriber, the following conditions apply.

- A. The N11 Service subscriber will provide announcements. The Company will provide only the delivery of the call.
- B. N11 Subscriber sponsorship of any particular announcement of recorded program service shall not preclude another N11 subscriber from sponsoring the same or similar announcement or recorded program service.
- C. The provision of access to the N11 Network by the Company for the transmission of announcement or recorded program services is subject to availability of such facilities and the requirements of the local exchange network.

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M. MISCELLANEOUS SERVICES

M.16 Abbreviated Dialing (Cont'd)

M.16.2 Service Requirements and Conditions (Cont'd)

M.16.2.9 If a pre-recorded announcement is provided by the N11 subscriber, the following conditions apply. (Cont'd)

D. The N11 subscriber assumes all financial responsibility for all costs involved in providing announcement or recorded program services including, but not limited to, the recorder-announcement equipment producing the recording, advertising and promotional expenses, and also assumes, according to other specific rates and charges under tariff, all financial responsibility for all facilities required to connect the recorder announcement equipment located on the subscriber's premises.

M.16.2.10 The Company will take all legal and practical steps to disassociate itself from N11 subscribers providing services whose business and/or public conduct (whether demonstrated or proposed) is of a type that generates unacceptable levels of complaints by end users.

M.16.2.11 In no event shall the Company be liable for any losses or damages of any kind resulting from the unavailability of its equipment or facilities or for any act, omission or failure of performance by the Company, or its employees, or agents, in connection with this Tariff. The Company shall not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties on Company facilities and equipment nor on equipment owned or leased by the subscriber.

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## M. MISCELLANEOUS SERVICES

## M.16 Abbreviated Dialing (Cont'd)

## M.16.3 Advertisement Regulations for N11 Service

- M.16.3.1 All advertising inviting the use of or in any way relating to N11 Service shall conform to and comply with the requirements and conditions contained herein as well as all other applicable tariff provisions, rules, ordinances, laws and statutes.
- M.16.3.2 The advertising for N11 Service shall comply with the following regulations.
- A. Advertising may be distributed in any form that the subscriber chooses, provided it complies with and conforms to the specifications contained herein.
- B. No advertising shall be permitted which, in form or substance does not allow for an audit trail which is verifiable independent of the subscriber for review and confirmation, at any given moment, of compliance with the procedures and specifications set out herein, as well as in other applicable tariff provisions.
- M.16.3.3 Each advertisement shall inform potential callers of the name of the entity responsible for the advertisement.
- M.16.3.4 In addition to complying with the procedures stated in the proceeding, each N11 subscriber shall comply with the following:
- A. The N11 subscriber shall exclude from any advertisement any matter the dissemination of which is prohibited by law. No advertisement shall be used which, because of words, phrases, statements or illustrations therein or information omitted therefrom, has the capacity or tendency to mislead or deceive prospective callers as to the cost, extent, quality, caller's qualification or nature of any information or service to be received from an N11 call. The N11 subscriber shall respond promptly to any and all complaints lodged with any regulatory authority regarding advertisement for N11 Service. If requested by the Company, the N11 subscriber shall assist the Company in responding to complaints to the Company concerning advertisements for N11 Service.

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GENERAL SUBSCRIBER SERVICES TARIFF

Pembroke Telephone Company, Inc.

Section M  
 First Revised Sheet 62  
 Cancels Original Sheet 62

M. MISCELLANEOUS SERVICES

M.16 Abbreviated Dialing (Cont'd)

M.16.4 Rates and Charges

- M.16.4.1 Nonrecurring charges shall apply for each N11 number per local calling area. (T)
- M.16.4.2 N11 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks Centrex Type Service lines, etc.) used for transporting and terminating messages at the N11 subscriber's designated premises. (T)
- M.16.4.3 Applicable service order charges will apply, in addition to the following rates. (T)
- M.16.4.4 Charges applicable to the 211 Service Subscriber: (T)

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>	
Establishment of N11 Service, per N11 Number, per Local Calling Area	\$5,000.00		
Change of Point-to Number by Subscriber, Per Local Calling Area	\$64.00		
Usage Charges per Initial Minute		\$0.03	
Usage Charges per Additional Minute		\$0.02	
N11 Service Monthly Report, Paper Per Occasion, Per Local Calling Area	\$450.00	\$46.50	
Per message, each		\$0.005	
N11 Service Monthly Report, Diskette Per Occasion, Per Local Calling Area	\$450.00	\$46.50	(M)

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GENERAL SUBSCRIBER SERVICES TARIFF

Pembroke Telephone Company, Inc.

Section M  
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 Cancels original Sheet 63

M. MISCELLANEOUS SERVICES

M.16 Abbreviated Dialing (Cont'd)

M.16.4 Rates and Charges (Cont'd)

M.16.4.5 Charges applicable to the 511 Service Subscriber:

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
Establishment of N11 Service, per N11 Number, per Local Calling Area	\$500.00	
Change of Point-to Number by Subscriber, Per Local Calling Area	\$ 13.50	

M.16.4.6 Charges applicable to the 711 Service Subscriber:

No charges are applicable for 711 Service.

M.16.4.7 Charges applicable to the 811 Service Subscriber:

Central Office Activation Per Central Office	\$500.00	
Change of Point-to Number by Subscriber Per Central Office	\$ 13.50	

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M.17 Deleted

M.17.1 Deleted

M.17.1.1 Deleted

M.17.1.2 Deleted

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M. MISCELLANEOUS SERVICES

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